



RATE
RELEASE

maui

apollo

Britz

mighty
CAMPERS

mighty
CAMPERS LITE

Quicklinks – What You'll Find Inside

Travel from 01 April 2027 - 31 March 2028

thl Version 2 – 8th July 2026

thl including Britz, Apollo, Maui, Mighty, (the vehicle supplier)

Australia 4 Wheel Drive Rentals is an official *thl* agent since 2002.

info@australia4wdrentals.com.au





Welcome to *thl*

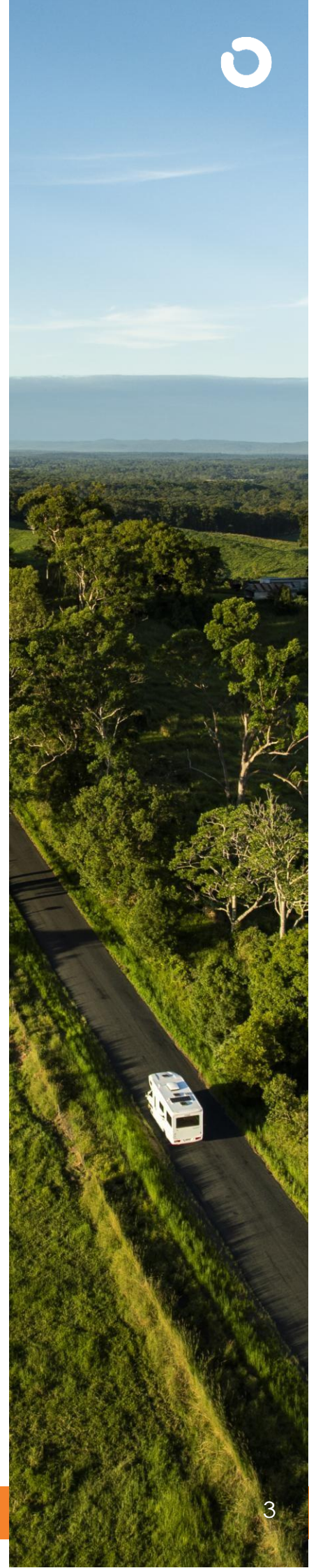
When the journey matters as much as the destination, there's no better way to explore Australia than by RV. Our RVs provide the means for travellers to discover the diverse wonders of Australia – a captivating blend of cultures, renowned restaurants, vineyards, picturesque coastal havens, and hidden gems off the beaten path, that will leave them in awe. **thl** Australia proudly operates the most renowned motorhome rental brands in Australia out of 10 branches located in major tourism hubs, providing a full spectrum of fleet options for guests.

Choose between our flagship brand Apollo for the most diverse range of fleet, our signature brand maui for the newest motorhomes, Britz with rugged 4WD campers, Mighty for value options suiting the budget conscious or MightyLITE for compact simplicity, with campers designed for freedom and functionality.

With more than 40 years of local experience, our love of road trip holidays is what sets us apart. We are committed to our guests and partners through ongoing support.

Why choose *thl*?

- The widest variety of campers and motorhomes to suit different traveller needs and budgets, plus a range of 4WD options in Australia.
- We are highly guest centric and aim to deliver an unforgettable experience for our valued partners and mutual guests.
- A customised global B2B booking platform enables trade partners to manage bookings and make amendments autonomously.
- We offer dedicated in-market global account management for partners providing support and expertise when you need it.
- Competitive flex rate pricing, API connectivity and options to support marketing campaigns.
- Promotional vehicles and local fleet are available for display at trade and consumer events.
- Strong industry partnerships with tourism bodies globally enable us to be closely aligned with destination engagement strategies.
- **thl** are committed to being a Future-Fit business; focusing on delivering sustainable business operations and experiences for all.
- We design and build. We rent. We sell. Our scale enables us to lead in fleet size and innovation.



SUPPORT & TOOLS FOR YOU AND YOUR GUESTS

thl Roadtrip App

The **thl Roadtrip App** is custom built for guests travelling in Australia. The free app provides guests with all the necessary information needed to make their **thl** journey an amazing experience.

The app is designed to:

- Provide information on the closest campgrounds, bookable directly through the App
- Enhance guests' holiday experience by providing a show-through video of their RV prior to pick-up, so that they become familiar with their vehicle before arriving at the branch and prepare any questions they may have
- Educate our guests on how to use the vehicle with a bunch of CamperHelp 'how-to' videos, as well as a video on safely driving an RV
- Provide **thl** contact details to extend their holiday, contact our On-Road Assist helpline and email any other enquiries
- Search and book great deals on attractions and activities
- Find helpful travel information such as branch locations, nearby petrol stations, dump stations, supermarkets, and ATMs

Guests can download the app on [Google Play](#) or the [App Store](#).



thl Content

Please note: **thl** floorplans and vehicle specifications are subject to change without notice and may vary due to modifications and/or upgrades. **thl** cannot be held liable for any such variance. Please ensure your promotional literature clearly states this.

OVERVIEW OF OUR RENTAL BRANDS

SIGNATURE RANGE

maui

- Motorhomes from new to 2 years on fleet
- 1 year on fleet with the maui Elite option
- All fully self-contained motorhomes to allow freedom camping
- External cooker on the Ultima and Ultima Plus

For travellers who seek nothing less than exceptional, maui is the ultimate choice.

Our signature motorhome brand boasts the newest and most sophisticated fully self-contained motorhomes on the market, enabling guests to explore endlessly, rest easy and travel in style.

Elevating the experience even more, maui's Winery Havens enables guests to wake among the vines, blending luxury travel with the timeless charm of Australia's most picturesque vineyards.

FLAGSHIP OFFERING

apollo

- Campervans, motorhomes & 4WDs from new to 4 years on fleet
- Widest range; 10 categories
- From 2 berths, up to larger 6 berth motorhomes and a 4WD
- Range of non toilet/shower, as well as fully self-contained motorhomes which allow for freedom camping

Apollo is **thl's** flagship brand, designed to suit every traveller and every kind of adventure. With one of the most extensive and versatile fleets on the road, Apollo offers choice without compromise.

Whether it's a family holiday, a couple's escape or a long-awaited road trip with friends, Apollo provides the right motorhome to match the moment; making great journeys accessible, flexible and memorable.

ELEVATED ADVENTURE

Britz

- 2WD Campervans & 4WD Campers from new to 2 years on fleet
- Build new into Britz, including newly designed 2WDs & 4WDs
- Mix of non-toilet/shower campers, as well as fully self-contained motorhomes to allow freedom camping

Britz is made for travellers who want to go further and experience more. With a mix of 2WD and 4WD campers; including options for rooftop camping; Britz enables exploration beyond the beaten track.

Built for comfort and capability, it's ideal for couples, families and those travelling with pets. For anyone drawn to wide-open spaces and off-grid moments, Britz is the perfect base for adventure.

BRILLIANT BASICS

mighty
CAMPERS

- Campervans from 4 years on fleet
- Mix of non-toilet/shower campers, 4WD, as well as fully self-contained motorhomes which allow for freedom camping
- Options for young full-licensed drivers 18+
- Lower liability & bond options

Mighty Campers makes road trips accessible to all, with a focus on value, flexibility and simplicity.

With a 2WD fleet designed to suit every type of traveller, from compact campers for two people up to spacious 4-berths and even roomier 6-berth campers perfect for families and groups; Mighty offers flexibility and choice at every budget.

By keeping things simple and flexible on vehicle type and layout, Mighty delivers affordability without compromising on reliability; covering the basics, done brilliantly.

COMPACT SIMPLICITY

mighty LITE
CAMPERS

- Campervans from 6 years on fleet
- Compact non-toilet shower campers
- Available for full-licensed drivers 18+
- Lower liability & bond options

MightyLITE is all about keeping travel simple, compact and affordable. Designed for those who value freedom over frills, this fleet of smaller campers delivers just what's needed for the journey ahead.

Smart, space-efficient interiors provide comfort and functionality in a streamlined format. Well-loved and road-tested, MightyLITE vehicles offer a budget-friendly way to hit the road and focus on what matters most, the experience.

	ultima	ultima plus	beach	river
				
Booking code*	2BTSM	3BTSM	4BMP	6BMPC
Sleeps	2 adults	2 adults, 1 child	4 adults	6 adults

* maui Elite is available on all maui categories. Booking codes are as above but with an "E" on the end.

	HiTop	Voyager	Trailblazer
			
Booking code	2BB	4BBXS	2BTSBT
Sleeps	2 adults	4 adults	2 adults

	Maverick 4WD	Warrior 4WD
		
Booking code	2BM4WD	4BW4WD
Sleeps	2 adults	4 adults

	Hitop	Endeavour	Euro Mini	Euro Tourer	Euro Plus
					
Booking code	AUHITOP	AU4END	AU2BEUROMINI	AU2BERTHST	AU3BERTHST
Sleeps	2 adults	2 adults, 2 children	2 adults	2 adults	2 adults, 1 child

	Euro Quest	Euro Camper	Euro Deluxe	Adventure Camper 4WD	Overland Camper 4WD
					
Booking code	AU4BERTHQ	AU4BERTH	AU6BERTH	AU4WDADV	AU4WDOVE
Sleeps	4 adults	4 adults	6 adults	2 adults	4 adults

	Highball	Double Down	Duo	Deuce
				
Booking code	2YX	4YX	2YD	2Y
Sleeps	2 adults	2 adults, 2 children	2 adults	2 adults

	Deuce Plus	Double Up	Big Six	Mighty 4WD
				
Booking code	3Y	4Y	6Y	2Y4WD
Sleeps	2 adults, 1 child	4 adults	6 adults	2 adults

	HiLITE	DeLITE
		
Booking code	2YLX	4YLX
Sleeps	2 adults	2 adults, 2 children



PRICING, PAYMENTS AND BOOKING

General Booking Information

- For product and vehicle specifications please visit the **thl** Content Hub at <https://hub.thlonline.com/> and ensure you select the 2027-2028 travel year filter for the correct models and information.
- Rental days are calculated per calendar day. The day of pick-up is calculated as the first day of the booking and the day of return is calculated as the last day of the booking.
- Rates are in Australian dollars and include 10% Goods and Services Tax.
- Not all rates and terms apply to group bookings. Group bookings consist of 5 or more RVs travelling together and should be directed to rentals.convoys@thlonline.com.
- For ease at pick-up please specify the correct number of guests (and ages of children if applicable) and include correct guest contact details and name on all bookings.
- Payment is due 28 days prior to travel.
- Please provide the guest's email address at time of booking to ensure they don't miss out on important pre-travel information, including the link to Online Check-In.
- Online Check-In is available from time of booking and ensures a smooth pick-up for the guests

Rate Inclusions

To make travel as comfortable as possible for our guests, our rates for all brands include:

- 24hr On-Road Assist helpline.
- Unlimited Kilometres for 2WDs / 300 Kilometres per day for 4WDs.
- **Linen & Bedding:** Pillows, pillowcases, sheets, duvet/doona (sleeping bags for the Warrior & Overland 4WDs), bath towels
- **Kitchen Equipment:** Cutlery and cooking utensils, plates, bowls, coffee mugs, drinking glasses, bottle/can opener, colander, saucepans, frying pan, chopping board, gas/whistle kettle, toaster, microwave safe dish and tea towel. Electrical appliances are supplied in vehicles that have 240V.
- **General Equipment:** Dustpan and brush, fire

extinguisher, bucket, 240V power cord, fresh water hose, broom (toilet/shower vehicles), matches, clothesline, pegs, clothes hangers (4 & 6 berths), dishwashing liquid sachet, dishcloth and scourer, bin liner, toilet roll (toilet/shower vehicles), First Aid Kit (paid for when used)

4WD Extras

- **4WD Outback Safety Kit:** All 4WDs include either an EPIRB (Emergency Personal Indicator Radio Beacon) or a PLB (Personal Locator Beacon) and an Outback Safety Kit that features an air compressor, a shovel and recovery boards.
- 4WDs include a camping table and camping chairs and for the number of guests booked to travel.

Flex Rates

We use a Flex pricing system. Flex Rates allow **thl** to offer flexible pricing, which gives you the opportunity to secure the best possible rental rate. The Flex Rates are based on a very simple system of supply and demand. So, when there are many RVs available for hire from a location, the rental rate is lower. Generally, this means that the earlier you book, the better the rate!

Flex Rates reset after 7 days. Please refer to the Rate Plan document provided by your Account Manager for further details.

PRICING, PAYMENTS AND BOOKING

Multiple Rentals

Should a guest have more than one consecutive rental in either Australia or New Zealand that in total are 21 days or more they can be combined to qualify for longer-term hire discounts off the daily vehicle rates.

To request the application of the discount, please contact our Reservations crew at tradepartner@thlonline.com.

Discounts

Guests who love road trips as much as we do and travel for at least 21 days, receive 8% off daily rates. This is also available to guests with multiple bookings that total 21+ days.

To request the application of the discount on multiple rentals, please contact our Reservations crew at tradepartner@thlonline.com.

Payments

Payment at Branches

For security reasons, we accept credit card and debit card for charges paid at RV pick-up and drop-off. The liability deposit is payable at pick-up by credit card or debit card and **cannot** be paid with a pre-paid credit card.

Credit Cards

We accept Visa, MasterCard and American Express. The following fees apply for the rental charges, any additional products (irrespective of chosen account e.g. savings, credit, etc) and the liability deposit:

	Rental/Extras
Visa/Mastercard Debit	
Visa/Mastercard Credit	
Amex	

Fees are subject to change

Exchange Rate and Currency Variations

All transactions are conducted in Australian dollars. Due to exchange rate fluctuations, there could be some variance in the amount refunded compared to the amount initially charged. Refunds by credit card can take up to 14 business days depending on the guest's financial institution. **thl** will not be responsible for credit or debit card fees or bank-imposed fees relating to currency conversion or foreign transactions.

Booking Conditions

Driver's Licence and Minimum Age

A current and full motor vehicle driver's licence is required to be shown at pick-up and all drivers need to be present. If the driver's licence is not in English, then we require an accredited English translation or an International Driving Permit.

Drivers of Mighty Campers (Highball, Double Down) and MightyLITE Campers (HiLITE and DeLITE) must be 18 years of age or over, with a full driver's licence.

For all other RV types drivers must be 21 years of age or over with a full driver's licence and the licence must be valid for the entire booking duration.

It is important to select the correct country in which the driver's licence was issued to ensure correct rates are calculated. If the hirer presents a driver's licence that is from a different country to which the booking was created the guest may incur additional charges.

PRICING, PAYMENTS AND BOOKING

Booking Duration

An RV holiday allows guests to travel at their own pace. To ensure our guests get the most out of their road trip, a minimum five-day rental period applies when pick-up and drop-off is from the same branch location. Higher minimum rental periods may apply and, if applied, will be reflected on the booking confirmation.

Additional minimum periods apply as follows:

- 7 day minimum hire period for Moto GP (dates to be confirmed) in MEL.
- 7 day minimum hire period for Bathurst (dates to be confirmed) in SYD.
- 7 day minimum hire period for CMC Rocks (dates to be confirmed) in BNE.
- 7 day minimum hire period for Christmas 26 December 2027 to 05 January 2028.
- 7 day minimum hire period for Labour Day Weekend (dates to be confirmed) in MEL.

One-way Bookings

Road trips don't always finish where they start, and some of the best adventures take you far and wide. If a guest drops off at a different branch location from which they picked up, a minimum booking period along with a one-way fee applies per below.

The minimum booking periods for one-way bookings are detailed below.

ADL									
7	ASP								
7	14	BNE							
21	14	28	BME						
14	14	7	21	CNS					
14	7	14	10	14	DRW				
10	21	14	28	14	28	HBA			
7	14	7	21	14	14	7	MEL		
14	14	21	10	28	14	28	14	PER	
7	14	7	21	14	14	10	7	14	SYD

Additional minimum periods may apply and, if applied, will be reflected on the booking confirmation.

A set of additional minimum period apply as follows, and are subject to changes:

- 15 days minimum hire on all one-way rentals (excluding 4WDs) into Alice Springs, Broome and Darwin from 01 July to 30 November 2027 excluding out of Alice Springs, Broome and Darwin
- 21 days minimum hire on all one-way rentals (excluding 4WDs) out of Alice Springs and Darwin from 01 April to 15 August 2027 excluding into Alice Springs, Broome and Darwin.
- 15 days minimum hire on all one-way rentals into Hobart from 01 April to 31 July 2027
- 15 days minimum hire on all one-way rentals out of Hobart from 01 August 2027 to 01 February 2028
- 15 days minimum hire on all one-way rentals (excluding 4WDs) into Cairns from 01 April to 30 June 2027

One-Way Fees

One-way fees are applicable – refer to the fees table on page 16.

PRICING, PAYMENTS AND BOOKING

Cancellation Terms

We understand that sometimes road trips may need to be cancelled. In case of cancellation, the following will apply:

- If cancelled 61+ days prior to pick-up – No fee
- If cancelled 60 to 31 days prior to pick-up – \$250.00
- If cancelled 30 to 7 days prior to pick-up – 20% of Total Rental (minimum \$250.00)
- If cancelled less 6 days or less prior to pick-up – 50% of Total Rental (minimum \$250.00)
- If cancelled on the day of pick-up or no show – 100% of Total Rental (minimum \$250.00)
- There is no refund for late pick-up of an RV. A refund for the unused portion due to an early return may apply if, after pick-up, **thl** is notified of the early return with 60 or more days of notice.

The original pick-up date or the earliest confirmed pick-up date is used to calculate the cancellation fee.

Booking Alterations

We understand that sometimes plans change. Changing the vehicle type, pick-up date, pick-up location, drop-off date and/or drop-off location may lead to additional charges. Any change in rental charges will be presented at the time of alteration. If the alteration is being made 60 days prior to pick-up, or less, a ^booking alteration fee will also apply. (^Refer to the fees table on page 16).

Change to the Drop-Off Location after Pick-Up

If your guest wants to change their drop-off destination after pick-up, they should get in touch with our friendly Reservations crew who will be happy to help. Our team will advise guests if the change is possible and subject to the change being approved an ^additional charge may apply. (^Refer to the fees table on page 16).

Extending a Road Trip

If your guest is having so much fun that they want to extend their booking whilst on the road, they should first contact our friendly Reservations crew who will be happy to advise if the extension is possible, and the associated costs. To secure an extension, the extra costs (calculated on the current rate of the day), will need to be paid by credit card inclusive of all taxes and surcharges, either over the phone or at a **thl** Branch at the time of extension. Any long-term discounts in place will continue to apply to the booking.

We will always do our best to accommodate any extensions, subject to vehicle availability.

Change of RV

Our RVs can be requested by category, not by make or model. We always do our best to accommodate requests, however **thl** reserves the right to substitute the booked RV with an alternative available RV without prior notification and at no extra cost. Any changes made to the booked RV and agreed to by the guest shall not constitute a breach of contract and does not entitle the guest to a refund.

LIABILITY, REDUCTION OPTIONS & RELATED PACKS

When renting an RV, it can be daunting when trying to decide whether to pay extra for peace of mind in the event of an accident. It is important for you to understand the options we have available and to guide your guest so they can decide what's best for them.

If a guest has an accident (for example, hits another vehicle) they will be liable for all costs to the RV as well as the vehicle they have hit. Our Liability Options and Packs can provide peace of mind and financial protection for the guest. If they have purchased the Platinum Pack, they will have the highest level of coverage available (if all terms of the Rental Agreement are met).

We do have varying levels of cover, as outlined below. Please refer to the Rate Plan document for pricing of the Value Pack and Platinum Pack.

The amount payable for each Liability Option is based on the number of days of hire for the minimum rental period applicable for each RV or total days of the RV booking. The minimum charge for the Platinum Pack is 10 days per rental segment. The maximum charge for all Liability Options is 50 days per rental segment. 4WD Liability Reduction is only available to purchase in conjunction with The High Road or Value Pack and is included in the Platinum Pack.

		LOW ROAD		HIGH ROAD		VALUE PACK		PLATINUM PACK	
		Price per day	Liability/ Liability deposit	Price per day	Liability/ Liability deposit	Price per day	Liability/ Liability deposit	Price per day	Liability/ Liability deposit
		Our most basic level of cover. Included as standard: up to \$8,000 liability^		Reduces liability to Nil^ for 2WDs and \$750 for 4WDs. Includes front, back, side, overhead, underbody and awning damage as well as towing and recovery costs Excludes windscreen & tyre damage		Includes the High Road and selected products and services		The pack that has it all! 	
LIABILITY OPTIONS	maui	All RVs	Included	\$7,500	\$67	\$0	Refer to the Quote and follow up email	Refer to the Quote and follow up email	\$0
	Britz	Non-toilet & shower	Included	\$5,000	\$57	\$0			\$0
		Toilet & shower	Included	\$7,500	\$67	\$0			\$0
	Apollo	4WD	Included	\$8,000	\$67	\$750 debited			\$0
		Non-toilet & shower	Included	\$5,000	\$57	\$0			\$0
	Mighty	Toilet & shower	Included	\$7,500	\$67	\$0			\$0
		4WD	Included	\$8,000	\$67	\$750 debited			\$0
	MightyLITE	Non-toilet & shower	Included	\$3,500	\$52	\$0			\$0
		Toilet & shower	Included	\$5,000	\$57	\$0			\$0
		4WD	Included	\$8,000	\$62	\$750 debited			\$0

PACK INCLUSIONS

VALUE PACK

2WD:

- **The High Road** - Liability reduced to Nil for damage to front, back, side, overhead, underbody and awning, towing and recovery costs.
- **RV Essentials Kit** - Camping table, camping chairs, child/booster seats (pre-booked, max. two seats), fan heater (if required), toilet chemical (where applicable).
- **Linen Exchange** - One exchange of bath towels, sheets, pillowcases and tea towels. Guests must notify the branch ahead of time and then physically visit the branch for linen to be exchanged.
- **Extra Driver Fee**

4WD:

- **The High Road** - Liability reduced to \$750 for damage to front, back, side, overhead, underbody and awning, towing and recovery costs)
- **Linen Exchange** - One exchange of bath towels, sheets, doona/duvet (sleeping bags for 4WDs), pillowcases and tea towels. Guests must notify the branch ahead of time and then physically visit the branch for linen to be exchanged.
- **Child/booster seat/s** - For Warrior 4WD and Overland Camper 4WD
- **Fan heater** - For Maverick, Adventure Camper, Mighty 4WD
- **Extra Driver Fee**
- **Unlimited kilometres**

(excludes windscreen & tyre damage)

PLATINUM PACK

2WD:

- **All Value Pack inclusions PLUS:**
- **Windscreen & Tyre Protection Cover** - One windscreen replacement or up to 3 chip repairs and 2 tyre replacements. Excludes any call out or delivery costs.
- **Extended Roadside Assistance** - This includes opening RV on lock out, jump start, flat tyre change (using spare located in the RV), fuel delivery up to 20 litres and call out or towing fee (up to \$500.00). Non-mechanical issues are not covered, and guests may be required to take the RV to a repairer. **(Non-accident related).**
- **Drop & Go Pack** - Includes toilet and grey water emptying for applicable RVs (for bookings dropping off in Adelaide, Brisbane, Cairns, Melbourne, Perth or Sydney), exterior cleaning (up to 1 hour), interior cleaning (up to 1 hour), removal of bagged garbage and recycling.

4WD:

- **All Value Pack inclusions PLUS:**
- **4WD Liability Reduction** - Reduces liability to Nil
- **Windscreen & Tyre Protection Cover** - One windscreen replacement or up to 3 chip repairs and 2 tyre replacements. Excludes any call out or delivery costs.
- **Extended Roadside Assistance** - This includes opening RV on lock out, jump start, flat tyre change (using spare located in the RV), fuel delivery up to 20 litres and call out or towing fee (up to \$500.00). Non-mechanical issues are not covered, and guests may be required to take the RV to a repairer. **(Non-accident related).**
- **Drop & Go Pack** - Includes exterior cleaning (up to 1 hour), interior cleaning (up to 1 hour), removal of bagged garbage and recycling.

4WD LIABILITY REDUCTION

The 4WD Liability Reduction is available when either the High Road or Value Pack is purchased for Britz, Apollo or Mighty 4WDs. This option reduces the \$750 liability to \$0 (subject to exclusions listed in the Rental Agreement) and is available for an additional \$16 per day.

The 4WD Liability Reduction Option is included in the Platinum Pack. This option does not cover bogged RVs.

LIABILITY, REDUCTION OPTIONS & RELATED PACKS

Liability Deposit

The Liability Deposit payment will depend on the Liability Option chosen and the credit card holder must be present to sign for the Liability Deposit when they pick-up the RV and is liable for any damage to the RV.

- The total liability deposit will be debited to the credit or debit card immediately, where:
 - The guest has chosen to take the **Low Road**
 - The guest is travelling in a 4WD and has chosen either the **High Road** or **Value Pack**, without 4WD Liability Reduction.
- A credit card authority will be recorded at the time of pick-up, where:
 - The guest is travelling in a 2WD and has chosen to take the **High Road**, **Value Pack** or **Platinum Pack**
 - The guest is travelling in a 4WD and has chosen to take either the **High Road** or **Value Pack** in conjunction with **4WD Liability Reduction**, or the **Platinum Pack**.

The liability deposit is fully refundable including the credit card administration fee, if the card used to provide the Liability Deposit is a Visa credit or debit card or MasterCard credit or debit card, provided our rental contract terms are met, and the Vehicle is returned undamaged. **thl** recommends that guests use a Visa credit or debit card or MasterCard credit or debit card for the Liability Deposit, as the credit card administration fee that applies when using American Express credit card is not refundable. Credit card refunds (including liability deposit refunds) can take up to 14 business days depending on the guest's financial institution.

If there is damage to the RV on its return or any other terms of the rental contract have not been met, the liability deposit will be used to cover the cost up to the amount of the relevant Liability. If the terms of the Rental Contract are not met and the liability deposit is not sufficient to cover the damage, extra costs will be charged.

If a guest is continuing with another **thl** RV booking, the liability deposit can be transferred to the next booking within Australia.

Damage

^'Damage' means any loss or damage to the Vehicle, which is not noted on the Vehicle Condition Report, including that caused by theft of the Vehicle or by adverse weather events, that requires repair or replacement including the loss of use of the Vehicle, legal expenses, assessment fees, towing and recovery costs (from roads and areas where permission to travel had been granted by **thl**), storage, service charges and any appraisal fees of the Vehicle. **There are exclusions to Reduction Option cover where the Guest will be responsible for all costs, as outlined below:**

Liability Exclusions:

- Damage caused where the terms of Rental Agreement have not been met by the guest.
- Damage caused by negligence and/or wilful conduct.
- Damage caused to the RV in any way by part or total water submersion or salt water.
- Damage caused to the RV when using the RV in contravention of any legislation or regulation controlling vehicular traffic.
- Damage and associated costs with recovery of a bogged vehicle.
- Damage or loss caused to any personal belongings.
- Damage or loss caused by a guest's pet.
- Damage caused due to use of incorrect or contaminated fuel.
- Damage caused to tyres and windscreen except where the 'Platinum Pack' or 'Windscreen and Tyre Protection' has been purchased and applies.

LIABILITY, REDUCTION OPTIONS & RELATED PACKS

Travel Insurance

For peace of mind, we strongly recommend that all guests take out the highest level of private travel insurance.

Personal Injury

The RV has Third Party insurance cover, and it is likely that any other vehicle involved in an accident also has Third Party insurance. Depending on the circumstances of an accident, the guest may be entitled to claim for their personal injury against the Third-Party insurance of the party responsible for the accident. The extent of such Third-Party insurance varies in different States and Territories and **thl** strongly recommends that all passengers take out their own Personal Injury travel insurance.

thl does not accept any liability for personal injuries sustained during the rental. Except where such loss or damage is caused by **thl**'s (or that of its employees) own negligence or breach of the Rental Agreement Terms and Conditions. **thl** does not accept liability for any loss or damage to any personal belongings or property of the Customer (or any person or entity related to the customer).

Property Damage

The RV is insured for damage to it and damage to the property of a third party. However, the guest is responsible up to the amount of the applicable Liability for damage to third party property, or to the RV. The guest is also responsible for the cost of the daily rate for the period the vehicle is being repaired. There is no refund for any unused portion of the rental period. The Liability applies to each claim, not RV.

thl reserves the right to charge the guest for any RV damage including Third Party property damage not reported but identified on return of the RV.



TRAVEL EXTRAS

Value-Added Products & Services

thl offers a range of optional extras to make road trips that little bit easier.

Item	Price	Conditions
maui Elite under 1 year	Refer to Rate Plan document	
Extended Roadside Assistance	\$9.00 per day (capped at 50 days)	This includes opening RV on lock out, jump start, flat tyre change (using spare located in the RV), fuel delivery up to 20 litres and call out fee* (up to \$500.00)-Non-mechanical issues are not covered, and guests may be required to take the RV to a repairer.
Windscreen and Tyre Protection	\$16.00 per day (capped at 50 days)	This includes: 1 windscreen replacement or up to 3 chip repairs and 2 tyre replacements. (Excludes any call out or delivery costs).
Refuelling Pack (excludes Warrior 4WD & Overland Camper 4WD)	\$275.00	This includes: 1x fuel tank refill, 1x AdBlue tank refill and 1x gas bottle refill.
Refuelling Pack –Warrior 4WD & Overland Camper 4WD	\$410.00	
Drop and Go Pack – non-toilet & shower and 4WDs	\$109.00	This includes toilet and grey water emptying (where available), exterior cleaning (up to 1 hour), interior cleaning (up to 1 hour), removal of bagged garbage and recycling. Toilet and grey water emptying services are available for bookings dropping off in Adelaide, Brisbane, Cairns, Melbourne, Perth or Sydney. Toilet and grey water emptying services are not available for bookings dropping off in Broome, Darwin, Alice Springs or Hobart where vehicles must be returned with toilet and grey water empty.
Drop and Go Pack – toilet & shower	\$145.00	
Unlimited kilometre package for 4WD	\$299.00	For 4WD vehicles
First Aid Kit	\$45.00	A First Aid kit is supplied in every RV. If the seal is broken or the kit is not returned the kit becomes the property of the guest and the fee is charged.
Camping Chairs	\$24.00 each per rental	
Camping Table	\$33.00 per rental	
Additional Doona	\$21.00 per rental	
Esky	\$29.00 per rental	
Fan/Heater	\$21.00 per rental	
Child/Booster Seats	\$46.00 each per rental	Please refer to the Child Restraints guide on the thl Content Hub. Maximum 2 seats for applicable vehicles.
RV Essentials Kit 2WD – non toilet & shower and 2 & 3 berth toilet & shower	\$155.00 each per rental	This includes Camping Chair, Camping Table, Fan/Heater (if required), Child/Booster Seat/s for applicable vehicles (with prior request) and 3x Toilet Chemicals (for vehicles with toilet).
RV Essentials Kit 2WD – 4 and 6 berth toilet & shower	\$205.00 each per rental	
Linen Kit Exchange	\$42.00 per exchange	This includes 1x exchange of bath towels, sheets, doona/duvet (sleeping bags for 4WDs), pillowcases and tea towels. Guests must visit the branch for linen to be exchanged and will only receive 1x linen kit within their vehicle at any time.
Pre-Purchased Gas Bottle – non-toilet & shower	\$28.00 per rental	A gas bottle is necessary for cooking in the RV. A full gas bottle(s) may be pre-purchased and can be returned empty to thl at the completion of the road trip. Fee applies for each booking component of a multiple rental.
Pre-Purchased Gas Bottle – toilet & shower	\$47.00 per rental	
Extra Driver/Renter Fee	\$4.25 per person per day (capped at 15 days)	
Toilet Chemicals	\$3.70 each	Cannot be pre-booked. Guests can request at pick-up.
Satellite Phone	\$25.00 per day Plus, call charges	Must be pre-booked at least 7 days prior to pick-up.
Satellite Phone Insurance	\$3.00 per day	

TRAVEL EXTRAS

Fees

Item	Price	Conditions
Change of Drop-off location after Pick-up	Up to \$750.00	Subject to availability.
Pet Cleaning Fee	\$335.00 per rental	Applies on all bookings where a pet dog or cat is travelling in the RV. A maximum of two pets are allowed in the RVs and pets are not allowed in maui vehicles.
One-Way Fee (remote locations)	\$310.00	Applies to one-way rentals where pick-up originates from Darwin, Broome, Alice Springs or Perth and returns to any location, or, where pick-up originates from any location and returns to Darwin, Broome, Alice Springs or Perth.
One-Way Fee (metro locations)	\$205.00	Applies to one-way rentals where pick-up originates from Cairns, Brisbane, Sydney, Melbourne, Hobart or Adelaide, and returns to these locations.
Broome Location Fee	\$930.00	Applies per rental when picking up or dropping off in Broome.
Hobart Location Fee	\$130.00	Applies per rental when picking up in Hobart.
Public Holiday Surcharge	\$129.00	A Public Holiday Surcharge will apply to all rentals picking up and/or dropping off on the observed public holiday dates at the pick-up and drop-off location.
Booking Alteration Fee	\$50.00 plus any increase in vehicle charges	This fee applies to booking alterations made 60 days prior to pick-up or less. The following are classified as booking alterations: • Change of vehicle type • Change of pick-up location • Change of drop-off location • Change of the pick-up date, excluding booking extension • Change of the drop-off date, excluding booking extension
Administration Fee – Tolls	\$1.70	Applies per toll charge.
Administration Fee – Parking & Traffic Infringements	Up to \$75.00	Applies for the processing of traffic infringements or parking fines.



ONLINE CHECK-IN, PICK-UP & DROP-OFF

Online Check-In

It is mandatory for guests to complete **thl**'s online check-in no less than 30 days prior to pick-up; the same way they would check-in for a flight. This ensures we have the right information about them, and all guests who will be driving the RV during their trip. They will also be asked to tell us their expected arrival time and watch the **thl** Safe Driving video, which is full of tips and advice on driving an RV in Australia. The Online Check-in can be accessed at <https://sci.thlonline.com/>.

What to expect on pick-up

Each driver needs to present their physical, full, valid driver's licence upon collection of the campervan (photocopies are not accepted) and all drivers are required to sign the rental agreement.

If the driver's licence is not in English, then we require an accredited English translation or an International Driver's permit, along with the physical driver's licence. We must sight both at pick-up otherwise we cannot release the RV.

The RV can only be collected within the branch operating hours. Guests need to be there no later than an hour before closing time.

Please ensure your guest allows plenty of time at the branch for the pick-up process. We want to give each guest the space to ask any questions they may have to ensure they can get on the road safely, and with confidence. We find some guests need more time than you'd expect to pick-up a camper, as there are a few more things to run through than with a usual car hire. Please ensure your guest allows enough time so we can show them everything they need to know and make sure they have an awesome road trip.

Where children sit

All children aged seven years and under must travel in an approved child restraint. The type of restraint required for each child depends on their age and size. Guests must refer to the child restraint guideline for the appropriate child restraint. A maximum of two child restraints can be fitted to RVs (model dependent).

Returning the RV

The RV is a home away from home and for comfort, we recommend it's kept tidy throughout the road trip. The RV needs to be returned to the branch in the condition that it was taken, with full LPG bottle/s, full tank of fuel, with the tank full of AdBlue (where applicable), with the interior cleaned as well as the holding tanks and toilet cassette (where applicable) emptied. The RV exterior does not require cleaning unless it's covered with excessive dirt or mud, making it difficult for our team to see its return condition. The Drop and Go Pack or Refuelling Pack are available to be pre-purchased or added on at pick-up for a quick and easy return.

BRANCHES



Branches



Adelaide
740 Port Wakefield Road
Parafield Gardens
South Australia, 5107



Darwin
17 Bombing Road
Winnellie
Northern Territory, 0870



Alice Springs
220 Stuart Highway
Alice Springs
Northern Territory, 0870



Hobart
14 Long Street
Hobart International Airport
Cambridge
Tasmania, 7170



Brisbane
733A Nudgee Road
Northgate
Queensland, 4013



Melbourne
40 – 46 Hume Highway
Somerton
Victoria, 3062



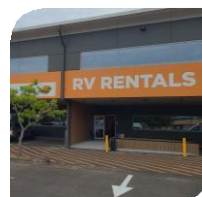
Broome
10 Livingstone Street
Broome
Western Australia, 6725



Perth
2 Redcliffe Road
Redcliffe
Western Australia, 6104



Cairns
419 Sheridan Street
Cairns
Queensland, 4870



Sydney
125 Nancy Ellis Leebold Drive
Bankstown Aerodrome
New South Wales, 2200

BRANCHES

Operating Hours

The opening hours of our branches vary, depending on location and seasonality. The table below details the specific hours for pick-up and drop-off. **thl** requests that guests collecting or returning their RV to be in the office at least one hour before closing time.

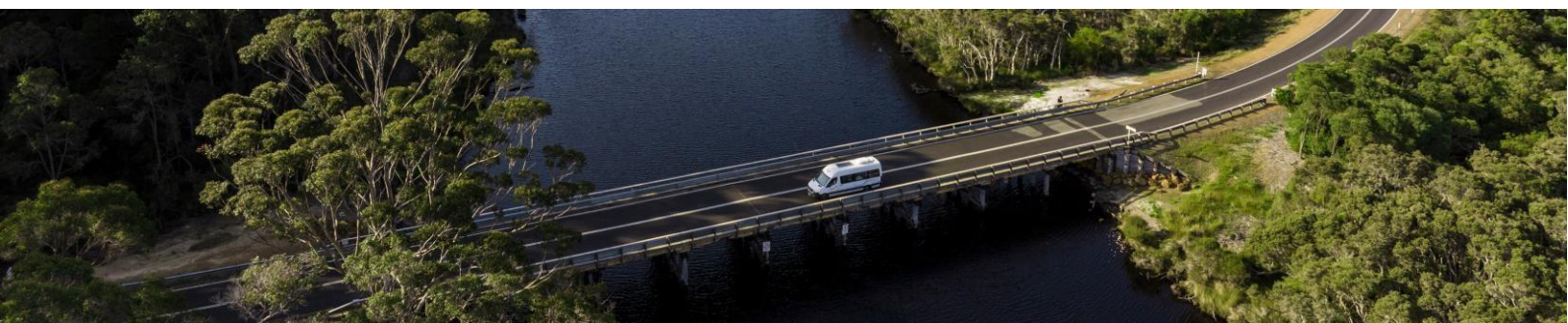
Location	Dates/Hours for Pick-up and Drop-off	
Adelaide	01 April to 30 April 9.00am to 3.30pm 7 days a week 01 September to 31 March 9.00am to 3.30pm 7 days a week	01 May to 31 August 9.00am to 3.30pm 6 days a week (closed Sundays)
Alice Springs Broome Darwin	01 April to 30 November 9.00am to 3.30pm 7 days a week	01 December to 31 March Closed
Cairns	01 April to 30 September 9.00am to 3.30pm 7 days a week	01 October to 31 March 9.00am to 3.30pm 6 days a week (closed Sundays)
Brisbane Hobart Melbourne Perth Sydney	01 April to 31 March 9.00am to 3.30pm 7 days a week	

Our Alice Springs, Broome and Darwin branches are closed during the wet season (01 December to 31 March). During this time roads are muddy and hard to navigate and for safety reasons, we strongly recommend that guests avoid travelling to the top end of Australia during this time.

Getting to and from the Airport

Most branches are located near major airports, making pick-up and drop-off easy for our guests. Guests can arrange transport to and from the airport via taxi or rideshare at their own cost.

Branch location maps available with your ETicket.



BRANCHES

Public Holidays

Our staff enjoy a holiday as much as you do and all our branches are closed on public holidays including Christmas Day (25 December 2027), New Year's Day (01 January 2028) and Australia Day (26 January 2028). Our branches are open on other public holidays, but a ^fee applies when the pick-up and/or drop-off is booked for a public holiday as outlined in the following table. (^Refer to the fees table on page 16).

Date	Adelaide (ADL)	Alice Springs (ASP)	Brisbane (BNE)	Broome (BME)	Cairns (CNS)	Darwin (DRW)	Hobart (HBT)	Melbourne (MEL)	Perth (PER)	Sydney (SYD)
26 April 2027	✓	✓	✓		✓	✓	✓	✓		✓
03 May 2027		✓	✓		✓	✓				
07 June 2027				✓					✓	
14 June 2027	✓	✓				✓	✓	✓		✓
02 July 2027		✓								
23 July 2027						✓				
02 August 2027		✓				✓				
12 August 2027			✓							
27 September 2027				✓					✓	
04 October 2027	✓		✓		✓					✓
21 October 2027							✓			
02 November 2027								✓		
25 December 2027	CLOSED									
28 December 2027	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
01 January 2028	CLOSED									
26 January 2028	CLOSED									
06 March 2028				✓					✓	
13 March 2028	✓						✓	✓		

FLEET BY LOCATION

thl branches are located across Australia, allowing you to plan for road trips both long and short. Our Broome branch is a little more remote than others and therefore a single location fee applies to guests who pick-up or drop-off at our Broome branch. For guests who pick-up at our Hobart branch a single location fee also applies. (^Refer to the fees table on page 16). Certain RVs are only available in certain locations. The matrix below is a guide to available vehicles at each of our branches and it includes the vehicle booking codes.

Brand	Category	Name	Code	Adelaide	Alice Springs	Brisbane	Broome	Cairns	Darwin	Hobart	Melbourne	Perth	Sydney
	Toilet & Shower	Ultima Elite	2BTSME	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Ultima Plus Elite	3BTSME	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Beach Elite	4BMPE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Sunset Elite** - Off Fleet	6BMPE										
		River Elite	6BMPCE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Toilet & Shower	Ultima	2BTSM	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Ultima Plus	3BTSM	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Cascade - Off Fleet	4BMA										
		Beach	4BMP	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Sunset** - Off Fleet	6BMP										
		River	6BMPC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Non-Toilet & Shower	Hitop	2BB	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Voyager	4BBXS	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Toilet & Shower	Trailblazer	2BTSBT	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Non-Toilet & Shower 4WD	Maverick 4WD	2BM4WD	✓	✓	✓	✓	✓	✓		✓*	✓	✓*
		Warrior 4WD	4BW4WD	✓*	✓	✓	✓	✓	✓		✓*	✓	✓*
	Non-Toilet & Shower	Hitop	AU HITOP	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Endeavour	AU4END	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Toilet & Shower	Euro Mini	AU2BEUROMINI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Tourer	AU2BERTHST	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Plus	AU3BERTHST	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Quest	AU4BERTHQ	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Camper	AU4BERTH	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Deluxe	AU6BERTH	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Non-Toilet & Shower 4WD	Adventure Camper 4WD	AU4WDADV	✓	✓	✓	✓	✓	✓		✓*	✓	✓*
		Overland Camper 4WD	AU4WDOVE	✓	✓	✓	✓	✓	✓		✓*	✓	✓*
	Non-Toilet & Shower	Highball	2YX	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Double Down	4YX	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Toilet & Shower	Deuce	2Y	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Duo	2YD	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Deuce Plus	3Y	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Double Up	4Y	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Big Six	6Y	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Non-Toilet & Shower 4WD	Mighty 4WD	2Y4WD	✓	✓	✓	✓	✓	✓		✓*	✓	✓*
	Non-Toilet & Shower	HiLITE	2YLX	✓		✓		✓			✓	✓	✓
		DeLITE	4YLX	✓		✓		✓			✓	✓	✓

This is a guide only. RV availability may change, depending on the adventures of our guests.

*The Maverick 4WD, Warrior 4WD, Adventure Camper 4WD, Overland Camper 4WD and Mighty 4WD are available in Melbourne and Sydney as pick-up and drop-off locations from 01 December 2027. The Warrior 4WD is also available in Adelaide as pick-up and drop-off location from 01 December 2027.

Please not 4wd start Sydney and Melbourne December 1st till March 31st.

Travel Restrictions

Not all RVs are suitable for all driving situations, so it's important the right RV is chosen for the travel planned. **thl**, at its discretion, may restrict RV travel in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period. If applicable, any further restrictions will be mentioned at pick-up. Guests are encouraged to contact On-Road Assist on 1800 849 859 or +61 2 6698 4049 if they have any concerns regarding road accessibility.

Guests who travel to restricted areas without permission may void all Liability Cover in the event of damage or accident.

2WD RVs

Our 2WD RVs aren't equipped for rough terrain and cannot be driven on unsealed roads with exception of well-maintained access roads less than 12 kilometres long which lead to recognised commercial campgrounds and major tourist attractions.

thl 2WD RVs can be driven to any island on sealed roads provided permission is obtained from On-Road Assist prior to travel.

2WD Travel Restriction Table

State/Territory	Restricted (Permission Required)	Not Permitted at All Times
All/various	Any Islands with access via ferry	Unsealed roads longer than 12km, all ski access roads from 01 June to 30 September, any beaches, Old Gunbarrel Hwy, Great Central Road
Queensland	North of Laura/Cooktown, North Stradbroke Island and Magnetic Island	Fraser Island, Moreton Island, Cape York between the months of December to May, Old Telegraph Track section of the road to Cape York
South Australia	Kangaroo Island	
Tasmania	Bruny Island	All MightyLITE vehicles
Western Australia		Canning Stock Route, Nanutarra Road (unsealed short cut to Tom Price), Karijini National Park (unsealed road sections)
Northern Territory		Lost City in Litchfield Park, Boggy Hole (Finke Gorge National Park), Ghan Heritage Road (from Titjikala to Finke), Gunlom Area, Gubara, Shady Camp, Old Jim Jim Road, Jim Jim Falls, Twin Falls, Mereenie Loop Road (unsealed section), Ernst Giles Road, Old South Road, Crab Claw Road and Gimbat Road.

ON THE ROAD

4WD RVs

Our 4WD RVs are ready to take adventurous travellers off the beaten track, however for their safety, there are restricted travel areas. For restricted destinations listed below, guests are required to nominate expected travel plans with the branch at pick-up and confirm with relevant local authorities that roads are passable prior to travel.

4WD Travel Restriction Table

State/Territory	Restricted (Permission Required)	Not Permitted at All Times
All/various	Any islands with access via ferry, any remote unsealed roads (not already listed), Simpson Desert*, Gunbarrel Highway*, Tanami Track, Savannah Way from Normanton to Borroloola, Sandover Highway*	Any beaches
Queensland	Burke Development Road from Chillagoe to Normanton, Cape York (North of Laura/Cooktown*), Bloomfield track	Fraser Island, Moreton Island, Old Telegraph Track section of the road to Cape York, CREB Track, Cape York between 1 December- 31 May, Starcke Track, Frenchman Track
South Australia	Oodnadatta Track*, Strzelecki Track*, Birdsville Track*	
Tasmania	Tasmania	
Western Australia	Bungle Bungle, Gibb River Road, Kalumburu Road, Mitchell Falls/ Plateau, Goldfields Highway (Wiluna to Meekatharra), Marble Bar Road (Newman to Marble Bar), Ripon Hills Road (Marble Bar to Telfer), Lissadell Road (Warmun to Argyle Diamond Mine) and Duncan Road (Victoria Highway NT side to Halls Creek)	Old Gunbarrel Highway, Canning Stock Route
Northern Territory	Arnhem Land*, Larapinta Road between Hermannsburg and Petermann, Plenty Highway*, Southern Lost City (Limmen National Park), Western Lost City (Limmen National Park), Finke Road (between Alice Springs and Oodnadatta), Chambers Pillar	Boggy Hole (Finke Gorge National Park), Ghan Heritage Road (from Titjikala to Finke), Central Arnhem Road (past Beswick), Old South Road from Maryvale to Finke

Kilometres

For the safety of guests please don't underestimate the time it will take to drive from one point to another. While our 2WD RVs include unlimited kilometres, we recommend travelling a maximum of 250 kilometres per day or the equivalent of 4-5 hours driving. We encourage our guests to take a break from driving at least every 2 hours.

Our 4WD rates include 300 kilometres per day, however, should a little more adventure be needed, an unlimited kilometre package is available before or at time of pick-up. If the unlimited kilometre package is not selected any excess kilometres will be charged at 0.55 centre per kilometre, payable on return.

Infringements, Tolls and Fines

thl will pass on any charges the guest receives for traffic infringements, toll, or parking fines during their road trip. For toll way fees received, **thl** will charge the guest's credit or debit card upon receiving the toll way notice, along with an ^administration fee per charge. If **thl** cannot nominate the guest for traffic infringements or traffic fines the guest incurs, **thl** reserves the right to charge the guest's credit card for the full amount of the traffic infringement or traffic fine. **thl** will make reasonable attempts to issue the traffic infringement or traffic fine to the guest. An ^administration fee to cover associated administrative costs per traffic infringement or parking fine received may be charged. (^Refer to the fees table on page 16).

Animals

We believe fur friends can only make a road trip better. Pet dogs and cats are allowed to travel in Britz, Apollo, Mighty Campers and MightyLITE Campers. A pet fee applies – refer to the fees table on page 16 (excludes service animals). Service dogs are permitted in all RVs. If a vehicle is returned soiled by a pet, **thl** reserves the right to charge an extra cleaning fee. Our full policy can be viewed on the Britz, Apollo and Mighty websites.

Repairs

We understand that while on holiday the RV may require small repairs. To avoid further disruptions to the road trip, if the damage was not caused by the guest, repairs up to \$100 can be completed without authorisation and will be reimbursed upon presentation of receipts. If repairs over \$100 are needed, the On-Road Assist team should be informed prior to any repair being completed. Unauthorised repairs are not permitted.

All RVs are covered by Australian Automobile Association and 24hr mechanical emergency roadside assistance is available if needed. Please contact On-Road Assist on 1800 849 859 or +61 2 6698 4049.

Smoking and Drugs

Our RVs are a smoke free, vape free and drug free zone; hence smoking or drugs are not permitted in any of our RVs.

Important Information

thl reserves the right to refuse any rental at our discretion. Please remember; Rates, Terms and Conditions are subject to change.

All bookings made by Trade Partners with **thl** are subject to our Trade Partner Terms and Conditions.

Our RVs are equipped with a Telematics location monitoring device, for the safety of our guests. This means we can locate and contact them during periods of impending emergency events such as fires or cyclones that may be in the area they are travelling. **thl** reserves the right to also send warnings to guests that are driving in contradiction to our terms and conditions, and/or exceeding speed limits.

Acknowledgement

thl is not responsible for any misunderstandings, misrepresentations or misinterpretations of its facts, rates, terms, policies or conditions.

Acceptance of this condition is required to begin and/or continue to sell **thl**'s product and services.

Thank you for choosing **thl** for your next holiday in Australia. We look forward to getting them on the road for an amazing adventure and providing them with a fun, safe and exciting holiday experience they will treasure.

The **thl** Australia Crew

