

## Quick Facts for THL 4WDs

From the official agent Australia 4 Wheel Drive Rentals at <https://www.australia4wdrentals.com/>  
Email us at [info@australia4wdrentals.com](mailto:info@australia4wdrentals.com) or call us if in Aust 1800107371 freecall | O/S +61 8 7999 7511

### THL brands Britz, Apollo, Cheapa 4WD's for:

Season: 01.04.2024 till 31.03.2025

Commonly asked questions:

Please always refer to the suppliers full THL brand 'Summary of Terms' for details at:

<https://www.australia4wdrentals.com/files/thl-summary-of-terms-au-01042024-31032025-v2-14092023>

#### **Britz 4WD's**

With a clear focus on campervans and 4WDs, Britz is here to serve every adventurer. Britz offers a range of 4WDs with options to sleep inside, sleep on the roof, or sleep in a ground tent so guests can fully immerse themselves in this natural, wild world. Campervans and 4WDs from new to 2 years on fleet.

#### **Apollo 4WD's**

Campervans, motorhomes and 4WDs from new to 4 years on fleet.

#### **Cheapa 4WD's**

Campervans, motorhomes and 4WDs from 4 years on fleet

#### **Daily basic rental rates include:**

##### **Britz 4WD's**

24hr Roadside Assistance

4WD 300 Kilometres per day (see below for explanation)

Kitchen Kit

General Equipment

Personal kit

Extra Driver/Renter

##### **Apollo 4WD's**

24hr Roadside Assistance

4WD 300 Kilometres per day (see below for explanation)

Kitchen Kit

General Equipment

Personal kit

Extra Driver/Renter

##### **Cheapa 4WD's**

24hr Roadside Assistance

4WD 300 Kilometres per day (see below for explanation)

Kitchen Kit

General Equipment

Personal kit

**Kitchen Kit:** plates, bowls, knives, forks, spoons, bottle opener, can opener, colander, saucepans, frying pans, cooking utensils, chopping board, kettle, toaster, and tea towel. Electrical appliances are supplied in vehicles that have 240V.

**General Equipment:** pegs, clothesline, fire extinguisher, bucket, hose, dustpan, and brush. 4WD RVs also include a Personal Locator Beacon.

**Personal Kit:** complimentary bedding and towels

**Agent's Note:** **Maverick 4wd, Apollo Adventure Camper 4wd, Cheapa Camper 4wd** - Season 24/25 camping table and chairs are an optional extra.

#### **4wd Duration of Rentals**

Rentals returning to same location as pickup is generally a minimum of 5 calendar days.  
 One way rentals have a longer minimum duration please see the 'Summary of Terms).

**One-Way fees:**

- For pick up In Cairns, Brisbane, Sydney, Melbourne, Adelaide, and Hobart - returning to these locations a \$185.00 one-way fee applies.
- For pick up Cairns, Brisbane, Sydney, Melbourne, Adelaide, and Hobart - returning to Darwin, Perth, Broome or Alice Springs a \$280.00 one-way fee applies.
- For pick-ups from Darwin, Perth, Broome and Alice Springs - returning to any location a \$280.00 one way fee applies.

**Fees Location**

A rental starting or finishing in Broome attracts a 'once off' Broome location fee as well of \$835.

**Personal Injury**

The RV has Third Party insurance cover, and it is likely that any other vehicle involved in an accident also has Third Party insurance. Depending on the circumstances of an accident, the guest may be entitled to claim for their personal injury against the Third-Party insurance of the party responsible for the accident. The extent of such Third-Party insurance varies in different States and Territories and thl strongly recommends that all passengers take out their own Personal Injury travel insurance.

**Liability Options**

Guests can choose between the following liability options:

- 'The Low Road' - our most basic level of liability cover.
- 'The High Road' - our highest liability cover giving the most peace of mind.

Aud\$		The Low Road*			The High Road*		
		Price per day	Liability	Liability Deposit	Price per day	Liability	Liability Deposit
Britz	4wd's	Included	\$8,000	\$8,000	\$55.00	\$500	\$500
Apollo	4wd's	Included	\$8,000	\$8,000	\$55.00	\$500	\$500
Cheapa	4wd's	Included	\$8,000	\$8,000	\$55.00	\$500	\$500

**Agent's Note:** The **guest can choose** the 'Low Road at the time of booking with the official agent Australia 4 Wheel Drive Rentals at <https://www.australia4wdrentals.com/> and then at pickup select the High road or Value pack options.

**Value Pack**

The Value Pack is a bundled extra which provides reduced liability and selected value-added products/services for a great road trip. The minimum amount payable per rental for Value Pack will be based on the minimum rental period applicable for the booking. The maximum amount payable is 50 days per rental segment

<p>The <b>Value Pack</b> is a bundled extra which provides reduced liability and selected value-added products/services for a great road trip. The minimum amount payable per rental for Value Pack will be based on the minimum rental period applicable for the booking. The maximum amount payable is 50 days per rental segment.</p> <p>Includes: 'The High Road', Fan/Heater, Camp Chairs and Table, linen exchange* .            Includes: Cheapa extra driver fee also.            AU only: NZ only: Snow Chains (on request)            *This service allows guests to exchange their linen and bedding during their rental after seven days of travel at any thl branch. The branch will need to be notified ahead of time to ensure items are available and ready for when guests arrive.</p>				
		Price per day	Liability	Liability Deposit
Britz	4wd's	\$75	\$500	\$500
Apollo	4wd's	\$75	\$500	\$500
Cheapa	4wd's	\$75	\$500	\$500

**Liability Deposit**

The Liability Deposit payment will depend on the Liability Option chosen and the credit card holder must be present to sign for the Liability Deposit when they pick-up the RV and is liable for any damage to the RV.

- If the guest chooses to take 'The Low Road' the total liability deposit will be debited to the credit or debit card immediately.

- For 4WD RVs If the guests chooses to take 'The Low Road' or 'The High Road' the total liability deposit will be debited to the credit or debit card immediately.
- If the guest chooses to take 'The High Road' a credit card authority will be recorded at the time of pickup.

#### 4WD Additional Cover

**4WD Additional Cover:** For 4WD guests who like to venture further afield we offer 4WD Additional Cover. This cover is available when 'The High Road' or 'Value Pack' is purchased for Britz, Apollo and Cheapa Campa 4WDs, the price is \$350.00

**The 4WD Additional Cover protects guests for:**

- Accidental damage to the overhead and underbody sections of the 4WD Campervan
- Unlimited windscreen and tyre cover
- Damage to the awning
- Unlimited kilometres
- \$0 Liability (subject to exclusions as stated in the Rental Agreement)
- Towing and RV recovery costs from roads and areas where permission to travel had been granted by thl
- Single Vehicle Rollover

Please note this protection does not cover bogged RVs.

		Price per day	Liability	Liability Deposit
Britz	4wd's	\$350	\$500	\$500
Apollo	4wd's	\$350	\$500	\$500
Cheapa	4wd's	\$350	\$500	\$500

#### In summary with the liability deposit

Best cover is the **Value Pack** (Includes High Road and some extras) and **4WD Additional Cover**

The next best option is the **High Road** and **4WD Additional Cover**.

#### Note:

The suppliers full THL brand 'Summary of Terms' are 15 pages long. So here we chose to show you the most commonly asked questions:

<https://www.australia4wdrentals.com/files/thl-summary-of-terms-au-01042024-31032025-v2-14092023>

#### Personal Travel Insurance

**Agent's Note:** We strongly recommend you take out personal travel insurance (there's are many choices offering travel insurance). Your personal travel insurance will not replace the Bond/deposit as the rental agreement will be between you and THL the supplier. Though personal travel insurance with many companies offering it covers for medical, flight issues and loss of luggage etc.

#### Flex Rates

THL use Flex Rates which reset after 7 days. Which is why on your quote you see Week 1 | Week 2 rates for a 2 week quote.

#### Group Bookings

Not all rates and terms apply to group bookings. Group requests for bookings consist of 5 or more RVs travelling together different prices and rules so email us at [info@australia4wdrentals.com](mailto:info@australia4wdrentals.com).

#### Kilometres included

Since THL introduced 300Klm a day included in the daily basic rental rates we have never heard of one client reaching the maximum limit. E.g. 10 days is 3,000 klms. You can buy a add on package at pickup or chose the **4WD Additional Cover** for Unlimited kilometres

**4wd Locations:**

The major locations are:

**Alice Springs | Broome | Darwin** - 9am to 3:30pm

Open: 1 April 2024 to 30 November 2024

Maverick 4wd, Safari 4wd and Outback 4wd - Availability is often from seasonal mid May till mid October till 31.03.2024

Apollo 4wd and Cheapa 4wd - Availability is often 1 April 2024 to 30 November 2024

**Adelaide:** 9am to 3:30pm

Open: 1 April 2024 to 30 April 2024, 1 September 2024 to 31 March 2025 and 1 May 2024 to 31 August 2024 (closed Sundays) | Mainly available: Maverick 4wd, Apollo 4wd and Cheapa 4wd

**Cairns:** 9am to 3:30pm

Open: 1 April 2024 to 30 September 2024 | Closed: 1 October 2024 to 31 March 2024

Travel Not Permitted at All Times Cape York between 1 December- 31 May,

**Perth:** - 9am to 3:30pm

All brands available all vehicles available.

**Brisbane:** - 9am to 3:30pm

(No outback 4wd)

1 April 2024 - 31 March 2025 - 9am to 3:30pm

**Hobart:** (No 4wd all year round)

**Melbourne | Sydney** - 9am to 3:30pm

From November till March Apollo and Cheapa 4wd on request

**Cancellation Terms**

Supplier’s cancellation terms Britz, Apollo, Cheap 4wd’s

Cancellation Terms

We understand that sometimes road trips may need to be cancelled. In case of cancellation, the following fees apply:

- If cancelled 61+ days prior to pick-up - No fee
- If cancelled 60 to 22 days prior to pick-up - 10% of Total Rental
- If cancelled 21 to 7 days prior to pick-up - 20% of Total Rental
- If cancelled less 6 days or less prior to pick-up - 50% of Total Rental
- If cancelled on the day of pick-up or no show - 100% of Total Rental
- There is no refund for late pick-up or early return of an RV

The original pick-up date or the earliest confirmed pick-up date is used to calculate the cancellation fee.

**Agent’s Note:** This is based on the whole rental price.

<b>Optional Extras</b>		
thl offers a range of optional extras to make road trips that little bit easier. The items listed below are to be prepaid. Additional packages may be offered on pick-up.		
<b>Agents Note:</b> This can be chosen at pickup and paid direct to the THL staff.		
Item	Price	Description
Extended Roadside Assistance	\$5.00 per day (capped at 25 days)	This includes opening RV on lock out, jump start, flat tyre change using spare located in the RV, fuel delivery up to 20 litres and call out fee up to \$150.00. Non-mechanical issues are not covered and guests may be required to take the RV to a repairer.

Windscreen and Tyre Protection Plus Extended Roadside Assistance (WAP)	\$15.00 per day (capped at 25 days)	This includes 1 windscreen, 2 tyres and the Extended Roadside
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**Value-Added Services**

thl offers a range of optional extras to make road trips that little bit easier

**Agents Note:** This can be chosen at pickup and paid direct to the THL staff.

Item	Price	Description
Re-fuelling Pack	\$199.00	This includes: 1x fuel tank refill and 1x gas bottle refill
500-kilometre package for 4WD	\$240.00	For 4WD vehicles
Camp Chairs	\$20.00 each per rental	If you're selecting the Low Road Liability best to order these at time of booking. They are included in the 'Value Pack'
Camp Table	\$29.00 per rental	If you're selecting the Low Road Liability best to order these at time of booking. They are included in the 'Value Pack'
Additional Doona/Duvet	\$18 per rental	
Air Compressor	\$28.00 per rental	If you're selecting the Low Road Liability best to order these at time of booking. 4wd's only
Eski	\$26.00 per rental	
Portable Solar Panels	\$11.00 per day	Available for 4WDs from Broome, Darwin, Alice Springs and Perth only. Capped at 10 days. \$300 charge for loss or damage. Check Specification Sheet included in some 4wd models.
Heater/Fan	\$18.00 per rental	If you're selecting the Low Road Liability best to order these at time of booking. They are included in the 'Value Pack'. 4wd's only
Baby/Booster Seats	\$42.00 each per rental	Please refer to the Child Restraints policy in the Summary of Terms and only allowed in the Safari and Outback 4wd's.
Extra Driver/Renter	\$4.00 per person per day	Capped at 15 days. Only applies here to Cheapa 4wd as its included in Britz and Apollo.
Satellite Phone	\$23.00 per day Plus, call charges	Must be pre-booked at least 7 days prior to pick-up
Satellite Phone Insurance	\$3.50 per day	
First Aid Kit	\$40.00	A First Aid kit is supplied in every RV. If the seal is broken or the kit is not returned the kit becomes the property of the guest and the fee is charged.

#### 4WD Travel Restriction Table

State/Territory	Restricted (Permission Required)	Not Permitted at All Times
All/various	Any islands, any remote unsealed roads (not already listed), Simpson Desert*, Gunbarrel Highway*, Tanami Track, Savannah Way from Normanton to Borroloola, Sandover Highway*	Any beaches
Queensland	Burke Development Road from Chillagoe to Normanton, Cape York (North of Laura/ Cooktown*), Bloomfield track	Fraser Island, Moreton Island, Old Telegraph Track section of the road to Cape York, CREB Track, Cape York between 1 December- 31 May, Ghan Heritage Road (from Titjikala to Finke), Starcke Track, Fenchman Track
South Australia	Oodnadatta Track*, Strzelecki Track*, Birdsville Track*	-
Tasmania	Tasmania	-
Western Australia	Bungle Bungles, Gibb River Road, Kalumburu Road, Mitchell Falls/ Plateau	Old Gunbarrel Highway, Canning Stock Route
Northern Territory	Arnhem Land*, Larapinta Road between Hermannsburg and Petermann, Plenty Highway*, Finke Road (between Alice Springs and Oodnadatta), Chambers Pillar	Boggy Hole (Finke Gorge National Park), Central Arnhem Road (past Beswick), Southern Lost City (Limmen National Park), Old South Road from Maryvale to Finke

#### Written Permission

**Agent's Note:** This mean's is the road your plan to travel on is open safe and passable at the time of pickup. The branches get a daily Government Roads report and will advise you.

#### To be covered on a Restricted (Permission Required)

If 4WD Additional Cover is selected for the rental.

Includes: Towing and RV recovery costs from roads and areas where permission to travel had been granted by thl.

If you travel on a restricted roads **without** 4WD Additional Cover **you will be liable** for Towing and RV recovery costs from roads and areas where permission to travel.

See the suppliers full THL brand 'Summary of Terms'.

<https://www.australia4wdrentals.com/files/thl-summary-of-terms-au-01042024-31032025-v3>