

thl Travel from 01 April 2026 - 31 March 2027
Booking validity from 15 September 2025

thl Version 1 – 15 September 2025



thl Season 26-27 Summary of Terms

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Thl including Britz, Apollo, Maui, Mighty, (the vehicle supplier)

Australia 4 Wheel Drive Rentals is the official agent for thl since 2002.

info@australia4wdrentals.com.au

Agent (Australia 4 Wheel Drive Rentals) notes have been added.

Welcome to thl:

When the journey matters as much as the destination, there's no better way to explore Australia than by RV. Our RVs provide the means for travellers to discover the diverse wonders of Australia – a captivating blend of cultures, renowned restaurants, vineyards, picturesque coastal havens, and hidden gems off the beaten path, that will leave them in awe.

thl Australia proudly operates the most renowned motorhome rental brands in Australia out of 10 branches located in major tourism hubs, providing a full spectrum of fleet options for guests.

Choose between our flagship brand Apollo for the most diverse range of fleet, our signature brand maui for the newest motorhomes, Britz with rugged 4WD campers, Mighty for value options suiting the budget conscious or MightyLITE for compact simplicity, with campers designed for freedom and functionality.

With more than 40 years of local experience, our love of road trip holidays is what sets us apart. We are committed to our guests and partners through ongoing support.

Why Choose thl?

- The widest variety of campers and motorhomes to suit different traveller needs and budgets, plus a range of 4WD options in Australia.
- Competitive flex rate pricing.
- Additional support within our thl On-Road Assist and Customer Care teams.
- The FREE thl Roadtrip App enables guests to learn about their vehicle, plan their journey and find campgrounds and attractions before they hit the road.
- thl are committed to being a Future-Fit business; focusing on delivering sustainable business operations and experiences for all.
- We design and build. We rent. We sell. Our scale enables us to lead in fleet size and innovation.

thl Australia

| overview of our RENTAL BRANDS

SIGNATURE RANGE

maui

- Motorhomes from new to 2 years on fleet
- 1 year on fleet with the maui Elite option (excludes Cascade)
- All fully self-contained motorhomes
- External cooker on the Ultima Plus & Cascade

For travellers who seek nothing less than exceptional, maui is the ultimate choice.

Our signature motorhome brand boasts the newest and most sophisticated fully self-contained motorhomes on the market, enabling guests to explore endlessly, rest easy and travel in style.

Elevating the experience even more, maui's Winery Havens enables guests to wake among the vines, blending luxury travel with the timeless charm of Australia's most picturesque vineyards.

FLAGSHIP OFFERING

apollo

- Campervans, motorhomes & 4WDs from new to 4 years on fleet
- Widest range; 9 categories
- From 2 berths, up to larger 6 berth motorhomes and a 4WD
- Range of non toilet/shower or fully self-contained motorhomes

Take the ultimate adventure with Apollo, thl's flagship rental brand. With the most extensive and diverse fleet, Apollo has an unrivalled selection of options to suit every traveller's unique style and needs.

Apollo offers a motorhome for every kind of traveller and every kind of journey. Whether it's a family making memories at a favourite holiday park, a couple chasing a romantic escape, or friends embarking on a bucket-list road trip, Apollo has the right motorhome to match the moment.

ELEVATED ADVENTURE

Britz

- 2WD Campervans & 4WD Campers from new to 2 years on fleet
- Build new into Britz, including newly designed 2WDs & 4WDs
- Mix of non-toilet/shower campers and fully self-contained motorhomes
- LDV & Ford models

Adventurers assemble! For daring duos, fearless families or even for travellers exploring with their furry friends, with Britz, guests can go beyond the beaten track.

With a choice of 2WD and 4WD campers, with options to sleep inside or under the stars in a rooftop tent, every journey becomes an invitation to connect with the great outdoors.

For those chasing the thrill of the unknown and the joy of wide-open spaces, Britz is the perfect home base for the road less travelled.

BRILLIANT BASICS

mighty

- Campervans from 4 years on fleet
- Mix of non-toilet/shower campers, fully self-contained motorhomes and a 4WD
- Options for young full-licensed drivers 18+
- Lower liability & bond options

Mighty Campers is here to make holidays possible for everyone, no matter their budget. With a 2WD fleet designed to suit every type of traveller, from compact campers for two people up to spacious 4-berths and even roomier 6-berth campers perfect for families and groups, Mighty offers flexibility and choice at every budget. In Australia, a great-value 4WD option is also available.

At the heart of Mighty's offering is exceptional value, making it possible for travellers to explore, connect, and create unforgettable memories without breaking the bank. Every vehicle comes with the basics done brilliantly, ensuring reliability and comfort.

COMPACT SIMPLICITY

mighty LITE

- Campervans from 6 years on fleet
- Compact non-toilet shower campers
- Available for full-licensed drivers 18+
- Lower liability & bond options

Why carry more when you can travel Lite? The MightyLITE fleet of compact campers feature the HILITE for 2 people and the DeLITE for 2 adults and 2 children.

The thoughtfully designed compact interiors of the MightyLITE campers offer adventure-ready simplicity, tailored to enhance the essence of road travel, giving roadtrippers what they need - freedom, comfort, and functionality.

These campers are well-travelled and much-loved. Having been on the road for 6 years or more, these beauties are all about keeping road trip vibes high and prices low.

Thank you for choosing thl for your guests' next holiday. We look forward to getting them on the road for an amazing adventure and providing them with a fun, safe and exciting holiday experience they will treasure.

Valid 01 April 2026 – 31 March 2027

- For product and vehicle specifications please visit <https://www.australia4wdrentals.com/> for the correct models and information. After quoting and/or booking we will also send you further supplier specification information links.
- We use a Flex pricing system.
- Rental days are calculated per calendar day. The day of pick-up is calculated as the first day of the booking and the day of return is calculated as the last day of the booking.
- Rates are in Australian dollars and include 10% Goods and Services Tax.
- Flex Rates reset after 7 days.
- Not all rates and terms apply to group bookings. Group bookings consist of 5 or more RVs travelling together and should be directed to info@australia4wdrentals.com.au.
- For ease at pick-up please specify the correct number of guests (and ages of children if applicable) and include correct guest contact details and name on all bookings.
- Payment is due prior to travel as per your quote.

Driver Licence and Minimum Age

A current and full motor vehicle driver licence is required to be shown at pick-up and all drivers need to be present. If the driver licence is not in English then we require an accredited English translation or an International Driver Permit.

Mighty Campers (Highball, Double Down) and MightyLITE Campers (HiLITE and DeLITE) drivers must be 18 years of age or over with a full driver licence.

For all other RV types drivers must be 21 years of age or over with a full driver licence and the licence must be valid for the entire booking duration.

It is important to **select the correct country** in which the driver licence was issued to ensure correct rates are calculated. If the hirer presents a driver licence that is from a different country to which the booking was created the guest may incur additional charges.

Rate Inclusions

To make travel as comfortable as possible for our guests, our rates for all brands include:

- 24hr On Road Assist
- 2WD Unlimited Kilometres / 4WD 300 Kilometres per day
- Kitchen Kit: plates, bowls, knives, forks, spoons, bottle opener, can opener, colander, saucepans, frying pans, cooking utensils, chopping board, kettle, toaster, and tea towel. Electrical appliances are supplied in vehicles that have 240V.
- General Equipment: pegs, clothesline, fire extinguisher, bucket, hose, dustpan, and brush.
- 4WD RVs also **include** either an EPIRB (Emergency Personal Indicator Radio Beacon) or a PLB (Personal Locator Beacon) and an Outback Safety Kit comprised of an air compressor, a shovel and recovery boards.
- 4WD RVs will **include** camping chairs and camping table.
- Complimentary linen, bedding and towels.

Multiple Rentals

Should a guest have more than one consecutive rental in Australia that in total are 21 days or more they can be combined to qualify for longer-term hire discounts off the daily vehicle rates.

To request the application of the discount of a multiple rental with us, please contact our Reservations crew at info@australia4wdrentals.com.au.

Discounts

Guests who love road trips as much as we do and travel for at least 21 days, receive 8% off daily rates. This is also available to guests with multiple bookings that total 21+ days.

To request the application of the discount on multiple rentals, please contact our Reservations crew at info@australia4wdrentals.com.au.

Booking Alterations

We understand that sometimes plans change. Changing the vehicle type, pick-up date, pick-up location, drop-off date and/or drop-off location may lead to additional charges. Any change in rental charges will be presented at the time of alteration as well as a \$50.00 booking alteration fee.

Change to the Drop-Off Location after Pick-Up

If your guest wants to change their drop-off destination **after pick-up**, they should get in touch with our **thl** friendly Reservations crew who will be happy to help. Our team will advise guests if the change is possible and subject to the change being approved an additional charge of up to \$750.00 may apply.

Extending a Road Trip

If your guest is having so much fun that they want to extend their booking *whilst on the road*, they should first contact the **thl** friendly Reservations crew who will be happy to advise if the extension is possible, and the associated costs. To secure an extension, the extra costs (calculated on the current rate of the day), will need to be paid by credit card inclusive of all taxes and surcharges, either over the phone or at a **thl** Branch at the time of extension. Any long-term discounts in place will continue to apply to the booking.

We will always do our best to accommodate any extensions, subject to vehicle availability.

Change of RV

Our RVs can be requested by category, not by make or model. We always do our best to accommodate requests, however **thl** reserves the right to substitute the booked RV with an alternative available RV without prior notification and at no extra cost. Any changes made to the booked RV and agreed to by the guest shall not constitute a breach of contract and does not entitle the guest to a refund.

Online Check-In

It is mandatory for guests to complete **thl**'s online check-in no less than 30 days prior to pick-up; the same way they would check-in for a flight. This ensures we have the right information about them, and all guests who will be driving the RV during their trip. They will also be asked to watch the **thl** Safe Driving video, which is full of tips and advice on driving an RV in Australia. The Online Check-in can be accessed at <https://sci.thlonline.com/>.

thl Roadtrip App

The **thl** Roadtrip App is custom built for guests travelling in Australia and New Zealand. The free app provides our guests with all the necessary information needed to make their **thl** journey an amazing experience.

The app is designed to:

- Enhance guests' holiday experience by providing a show-through video of their RV prior to pick up, so that they become familiar with their vehicle before arriving at the branch and prepare any questions they may have.
- Educate our guests on how to use the vehicle with a bunch of CamperHelp 'how-to' videos, as well as a video on safely driving an RV.
- Provide **thl** contact details to extend their holiday, contact roadside assistance and email any other enquiries.
- Provide information on your closest campgrounds, bookable directly through the App.
- Search and book great deals on attractions and activities.
- Find helpful travel information such as branch locations, nearby petrol stations, dump stations, supermarkets, and ATMs.

Guests can download the app on [Google Play](#) or the [App Store](#).

Getting To and From the Airport

Branches are located near major airports, making pick-up and drop-off easy for our guests. Guests can arrange transport to and from the airport via taxi or rideshare at their own cost.

Branch Locations and Vehicles

thl branches are located across Australia, allowing you to plan for road trips both long and short. Our **Broome branch** is a little more remote than others and therefore a single \$900.00 location fee applies to guests who pick-up or drop-off at our Broome branch. For guests who pick-up at our **Hobart branch** a single \$125.00 location fee applies.

Certain RVs are only available in certain locations. The matrix below is a guide to available vehicles at each of our branches and it includes the vehicle booking codes.

Brand	Category	Name	Code	Adelaide	Alice Springs	Brisbane	Broome	Cairns	Darwin	Hobart	Melbourne	Perth	Sydney
	Toilet & Shower	Ultima Elite	2BTSME	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Ultima Plus Elite	3BTSME	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Beach Elite	4BMPE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		River Elite	6BMPCE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Toilet & Shower	Ultima	2BTSM	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Ultima Plus	3BTSM	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Cascade	4BMA	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Beach	4BMP	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		River	6BMPC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Non-Toilet & Shower	HiTop	2BB	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Voyager	4BBXS	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Toilet & Shower	Trailblazer	2BTSBT	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Maverick 4WD	2BM4WD	✓	✓	✓	✓	✓	✓		✓*	✓	✓*
		Warrior 4WD	4BW4WD	✓*	✓	✓	✓	✓	✓		✓*	✓	✓*
	Non-Toilet & Shower	Hitop	AUHITOP	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Endeavour	AU4END	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Toilet & Shower	Euro Mini	AU2BEUROMINI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Tourer	AU2BERTHST	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Plus	AU3BERTHST	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Quest	AU4BERTHQ	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Camper	AU4BERTH	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Euro Deluxe	AU6BERTH	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Non-Toilet & Shower 4WD	Adventure Camper 4WD	AU4WDADV	✓	✓	✓	✓	✓	✓		✓*	✓	✓*
	Non-Toilet & Shower	Highball	2YX	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Double Down	4YX	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Toilet & Shower	Deuce	2Y	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Duo	2YD	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Deuce Plus	3Y	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Double Up	4Y	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
		Big Six	6Y	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Non-Toilet & Shower 4WD	Mighty 4WD	2Y4WD	✓	✓	✓	✓	✓	✓		✓*	✓	✓*
	Non-Toilet & Shower	HiLITE	2YXL	✓		✓		✓			✓	✓	✓
		DeLITE	4YXL	✓		✓		✓			✓	✓	✓

This is a guide only. RV availability may change, depending on the adventures of our guests.

*The Maverick 4WD, Warrior 4WD, Adventure Camper 4WD and Mighty 4WD are available in Melbourne and Sydney as pick-up and drop off locations from 01 December 2026. The Warrior 4WD is available in Adelaide as pick-up and drop off location from 01 December 2026.

Branch Hours and Public Holidays

The opening hours of our branches vary, depending on location and seasonality. The table below details the specific hours for pick-up and drop-off. **thl** requests that guests collecting or **returning their RV to be in the office by 3pm.**

Location	Dates/Hours for Pick-up and Drop-off	
Adelaide	01 April 2026 to 30 April 2027 9am to 3:30pm 7 days a week	01 May 2026 to 31 August 2026 9am to 3:30pm 6 days a week (closed Sundays)
	01 September 2026 to 31 March 2027 9am to 3:30pm 7 days a week	
Alice Springs Broome Darwin	01 April 2026 to 30 November 2027 9am to 3:30pm 7 days a week	01 December 2026 to 31 March 2027 Closed
Cairns	01 April 2026 to 30 September 2026 9am to 3:30pm 7 days a week	01 October 2026 to 31 March 2027 9am to 3:30pm 6 days a week (closed Sundays)
Brisbane Hobart Melbourne Perth Sydney	01 April 2026 - 31 March 2027 9am to 3:30pm 7 days a week	

Our Broome, Darwin and Alice Springs branches are closed during the wet season (01 December to 31 March). During this time roads are muddy and hard to navigate and for safety reasons, we strongly recommend that guests avoid travelling to the top end of Australia during this time.

Our staff enjoy a holiday as much as you do and all our branches are closed on public holidays including Good Friday (03 April 2026 and 26 March 2027), Christmas Day (25 December 2026), New Year's Day (01 January 2027) and Australia Day (26 January 2027). Our branches are open on other public holidays, but a \$125.00 fee applies when the pick-up and/or drop-off is booked for a public holiday as outlined in the following table.

Public Holidays:

Date	Sydney (SYD)	Melbourne (MEL)	Adelaide (ADL)	Perth (PER)	Brisbane (BNE)	Hobart (HBT)	Alice Springs (ASP)	Darwin (DRW)	Broome (BME)	Cairns (CNS)
03 April 2026	CLOSED									
04 April 2026	✓	✓	✓		✓		✓	✓		✓
05 April 2026	✓	✓	✓	✓	✓		✓	✓	✓	✓
06 April 2026	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
25 April 2026	✓	✓	✓		✓	✓	✓	✓		✓
27 April 2026				✓					✓	
04 May 2026					✓		✓	✓		✓
01 June 2026				✓					✓	
08 June 2026	✓	✓	✓			✓	✓	✓		
03 July 2026							✓			
24 July 2026								✓		

03 August 2026							✓	✓		
12 August 2026					✓					
28 September 2026				✓					✓	
5 October 2026	✓		✓		✓					✓
22 October 2026						✓				
03 November 2026		✓								
25 December 2026	CLOSED									
28 December 2026	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
01 January 2027	CLOSED									
26 January 2027	CLOSED									
01 March 2027				✓					✓	
08 March 2027		✓	✓			✓				
26 March 2027	CLOSED									
27 March 2027	✓	✓	✓		✓		✓	✓		✓
28 March 2027	✓	✓	✓	✓	✓		✓	✓	✓	✓
29 March 2027	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Booking Duration

An RV holiday allows guests to travel at their own pace. To ensure our guests get the most out of their road trip, a **minimum five-day rental period applies when pick-up and drop-off is from the same branch location**. Higher minimum rental periods may apply and, if applied, will be reflected on the booking confirmation.

Additional minimum periods apply as follows:

- 7 Day minimum hire period for Easter 01 April to 07 April 2026 and 24 March to 31 March 2027.
- 7 Day minimum hire period for Moto GP (dates to be confirmed) in MEL.
- 7 Day minimum hire period for Bathurst (dates to be confirmed) in SYD.
- 7 Day minimum hire period for CMC Rocks (dates to be confirmed) in BNE.
- 7 Day minimum hire period for Christmas 26 December 2026 to 5 January 2027.
- 7 Day minimum hire period for Labour Day Weekend 04 March to 09 March 2027 in MEL.

One-way Bookings

Road trips don't always finish where they start, and some of the best adventures take you far and wide. If a guest drops off at a different branch location from which they picked up a minimum booking period along with a one-way fee applies per below.

The minimum booking periods for one-way bookings are detailed below.

ADL										
7	ASP									
7	14	BNE								
21	14	28	BME							
14	14	7	21	CNS						
14	7	14	10	14	DRW					
10	21	14	28	14	28	HBA				
7	14	7	21	14	14	7	MEL			
14	14	21	10	28	14	28	14	PER		
7	14	7	21	14	14	10	7	14	SYD	

Additional minimum periods may apply and, if applied, will be reflected on the booking confirmation. A set of additional minimum period apply as follows, and are subject to changes:

- 15 Days minimum hire on all one-way rentals (excluding 4WDs) into Alice Springs, Darwin, Broome from 01 July to 30 November 2026 excluding out of Alice Springs, Darwin, Broome.
- 21 Days minimum hire on all one-way rentals (excluding 4WDs) out of Alice Springs and Darwin from 01 April to 15 August 2026 excluding into Alice Springs, Broome and Darwin.
- 15 Days minimum hire on all one-way rentals into Hobart from 01 April to 31 July 2026.
- 15 Days minimum hire on all one-way rentals out of Hobart from 01 August 2026 to 01 February 2027.
- 15 Days minimum hire on all one-way rentals (excluding 4WDs) into Cairns from 01 April to 30 June 2026.

Australia 4 Wheel Drive Rentals database <https://www.australia4wdrentals.com/> may not always show the correct required minimum number of days in certain holiday periods at certain locations in their search results as on occasions these may change without notice by the supplier throughout the year. Therefore we will **requote** the minimum rental when required **with a means average price if required**. This is why we also ask you to allow us 24 hours to reply to a customer's self-quote to check first the pricing and availability before you book.

One-Way fees:

- For pick up In Cairns, Brisbane, Sydney, Melbourne, Adelaide, and Hobart - returning to these locations a \$200.00 one-way fee applies.
- For pick up Cairns, Brisbane, Sydney, Melbourne, Adelaide, and Hobart - returning to Darwin, Perth, Broome or Alice Springs a \$300.00 one-way fee applies.
- For pick-ups from Darwin, Perth, Broome and Alice Springs - returning to any location a \$300.00 one-way fee applies.

Travel Restrictions – Once you start travelling

Not all RVs are suitable for all driving situations, so it's important the right RV is chosen for the travel planned. **thl**, at its discretion, may restrict RV travel in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period. If applicable, any further restrictions will be mentioned at pick-up. Guests are encouraged to contact the supplier **thl** On-Road Assist on 1800 849 859 or +61 2 6698 4049 if they have any concerns regarding road accessibility (**after pickup**).

For the safety of guests, the following travel restrictions are in place:

Mighty

MightyLITE Campers HiLITE and DeLITE can be driven to the Northern Territory at an additional cost of \$30.00 per day provided written permission is obtained from On-Road Assist prior to travel.

Guests who travel to restricted areas without permission may void all Liability Cover in the event of damage or accident:

2WD RVs

Our 2WD RVs aren't equipped for rough terrain and cannot be driven on unsealed roads with exception of well-maintained access roads **less than 12 kilometres long** which lead to **recognised commercial campgrounds** and **major tourist attraction**. (**Except to areas classed as Not Permitted at All Times**)

thl 2WD RVs can be driven to any island on sealed roads provided permission is obtained from On-Road Assist prior to travel.

2WD Travel Restriction Table

State/Territory	Restricted (Permission Required)	Not Permitted at All Times
All/various	Any Islands with access via ferry	Unsealed roads longer than 12km, all ski access roads from 01 June to 30 September, any Beaches, Old Gunbarrel Hwy, Great Central Road
Queensland	North of Laura/Cooktown, North Stradbroke Island and Magnetic Island	Fraser Island, Moreton Island, Cape York between the months of December to May, Old Telegraph Track section of the road to Cape York
South Australia	Kangaroo Island	
Tasmania	Bruny Island	All MightyLITE vehicles
Western Australia		Canning Stock Route, Nanutarra Road (unsealed short cut to Tom Price), Karijini National Park (unsealed road sections)
Northern Territory	All MightyLITE vehicles	Lost City in Litchfield Park, Boggy Hole (Finke Gorge National Park), Ghan Heritage Road (from Titjikala to Finke), Gunlom Area, Gubara, Shady Camp, Old Jim Jim Road, Jim Jim Falls, Twin Falls, Mereenie Loop Road (unsealed section), Ernst Giles Road, Old South Road

4WD RVs Travel Restriction Table

Our 4WD RVs are ready to take adventurous travellers off the beaten track, however for their safety, there are **restricted travel areas**. For **restricted destinations** listed below, guests are required to nominate expected travel plans with the branch at pick-up and confirm with relevant local authorities that roads are passable prior to travel.

4WD Travel Restriction Table

State/Territory	Restricted (Permission Required)	Not Permitted at All Times
All/various	Any islands with access via ferry, any remote unsealed roads (not already listed), Simpson Desert*, Gunbarrel Highway*, Tanami Track, Savannah Way from Normanton to Borrooloola, Sandover Highway*	Any beaches
Queensland	Burke Development Road from Chillagoe to Normanton, Cape York (North of Laura/Cooktown*), Bloomfield track	Fraser Island, Moreton Island, Old Telegraph Track section of the road to Cape York, CREB Track, Cape York between 1 December- 31 May, Starcke Track, Frenchman Track
South Australia	Oodnadatta Track*, Strzelecki Track*, Birdsville Track*	-
Tasmania	Tasmania	-
Western Australia	Bungle Bungle, Gibb River Road, Kalumburu Road, Mitchell Falls/ Plateau, Goldfields Highway (Wiluna to Meekatharra), Marble Bar Road (Newman to Marble Bar), Ripon Hills Road (Marble Bar to Telfer), Lissadell Road (Warmun to Argyle Diamond Mine) and Duncan Road (Victoria Highway NT side to Halls Creek)	Old Gunbarrel Highway, Canning Stock Route
Northern Territory	Arnhem Land*, Larapinta Road between Hermannsburg and Petermann, Plenty Highway*, Southern Lost City (Limmen National Park), Western Lost City (Limmen National Park), Finke Road (between Alice Springs and Oodnadatta), Chambers Pillar	Boggy Hole (Finke Gorge National Park), Ghan Heritage Road (from Titjikala to Finke), Central Arnhem Road (past Beswick), Old South Road from Maryvale to Finke, Crab Claw Road and Gimbat Road.

*Guests travelling to these locations are strongly advised to hire a satellite phone for safety purposes

Australia 4 Wheel Drive Rentals note: Travelled allowed is based on generally on the day of pickup if the road is open, safe and passable with no pending warnings by the *thl* pickup branch or local/state authorities.

Australia 4 Wheel Drive Rentals note: For travel on restricted roads **to be covered** as per *thl* terms for breakdown and recovery highly recommended to select the **Platinum Pack**.

Kilometres

For the safety of guests please don't underestimate the time it will take to drive from one point to another. While our 2WD RVs include unlimited kilometres, we recommend travelling a maximum of 250 kilometres per day or the equivalent of 4-5 hours driving. We encourage our guests to take a break from driving at least every 2 hours.

Our 4WD rates include 300 kilometres per day, however, should a little more adventure be needed, an unlimited kilometre package is available before or at time of pick-up for \$299.00.

Returning the RV

The RV is a home away from home and for comfort, we recommend it's kept tidy throughout the road trip. The RV needs to be returned to the branch as was taken, with the interior cleaned and toilet cassette (where applicable) and holding tanks emptied. The RV exterior does not require cleaning unless it's covered with excessive dirt or mud, making it difficult for our team to see its return condition. The Drop and Go Pack is available to be pre-purchased or added on pick-up to offer quick and easy return.

Australia 4 Wheel Drive Rentals note: At pickup check with your *thl* branch staff where to wash the returning vehicle and gas bottle refill places.

Australia 4 Wheel Drive Rentals note: At pickup check before leaving the depot or town/city we strongly recommend you check your camper for all living and kitchen gear. Especially for 4wd' campers we strongly recommend you check the recovery pack and make sure you know how to use it and it's all there, Check the spare tyre. Once you commence it will be more difficult to assist you if something is not correct in your mind.

Repairs

We understand that while on holiday the RV may require small repairs. To avoid further disruptions to the road trip, if the damage was not caused by the guest, repairs up to \$100.00 can be completed without authorisation and will be reimbursed upon presentation of receipts. If repairs over \$100.00 are needed, the On-Road Assist team should be informed prior to any repair being completed. Unauthorised repairs are not permitted.

All RVs are covered by Australian Automobile Association and 24hr mechanical emergency roadside assistance is available if needed. Please contact On-Road Assist on 1800 849 859 or +61 2 6698 4049 once you start travelling.

Infringements, Tolls and Fines

thl will pass on any charges the guest receives for traffic infringements, toll, or parking fines during their road trip. For toll way fees received, **thl** will charge the guest's credit or debit card upon receiving the toll way notice, along with an administration fee of \$1.70 per charge. If **thl** cannot nominate the guest for traffic infringements or traffic fines the guest incurs, **thl** reserves the right to charge the guest's credit card for the full amount of the traffic infringement or traffic fine. **thl** will make reasonable attempts to issue the traffic infringement or traffic fine to the guest. An administration fee of up to \$77.00 to cover associated administrative costs per toll way fee, traffic infringement or parking fine received may be charged.

Animals

We believe fur friends can only make a road trip better. Pet dogs and cats are allowed to travel in Britz, Apollo, Mighty Campers and MightyLITE Campers vehicles. There is a \$325.00 pet fee (excluding service animals). Service dogs are permitted in all vehicles. If a vehicle is returned soiled by a pet, **thl** reserves the right to charge an extra cleaning fee. Our full policy can be viewed on the **thl** website.

Smoking and Drugs

Our RVs are a smoke free, vape free and drug free zone; hence smoking or drugs are not permitted in any of our RVs.

Payment at Branches

For security reasons, we accept credit card and debit card for charges paid at RV pick-up and drop-off. The liability deposit is payable at pick-up by credit card or debit card and cannot be paid with a pre-paid credit card.

Credit Cards

We accept Visa, MasterCard and American Express. The following fees apply for the rental charges, any additional products (irrespective of chosen account e.g. savings, credit, etc) and the liability deposit:

	Rental/Extras
Visa/MasterCard Debit	2%
Visa/MasterCard Credit	3.1%
Amex	2.9%

Fees are subject to change

Exchange Rate and Currency Variations

All transactions are conducted in Australian dollars. Due to exchange rate fluctuations, there could be some variance in the amount refunded compared to the amount initially charged. Refunds by credit card can take up to 14 business days depending on the guest's financial institution. **thl** nor we-**Australia 4 Wheel Drive Rentals** will not be responsible for credit or debit card fees or bank-imposed fees relating to currency conversion or foreign transactions.

Travel Insurance

For peace of mind, we (**thl** and **Australia 4 Wheel Drive Rentals**) strongly recommend that all guests take out the highest level of private travel insurance.

Personal Injury

The RV has Third Party insurance cover, and it is likely that any other vehicle involved in an accident also has Third Party insurance. Depending on the circumstances of an accident, the guest may be entitled to claim for their personal injury against the Third-Party insurance of the party responsible for the accident. The extent of such Third-Party insurance varies in different States and Territories and **thl** and **Australia 4 Wheel Drive Rentals** strongly recommends that all passengers take out their own Personal Injury travel insurance.

thl does not accept any liability for personal injuries sustained during the rental. Except where such loss or damage is caused by **thl**'s (or that of its employees) own negligence or breach of the Rental Agreement Terms and Conditions. **thl** does not accept liability for any loss or damage to any personal belongings or property of the Customer (or any person or entity related to the customer).

Property Damage

The RV is insured for damage to it and damage to the property of a third party. However, the guest is responsible up to the amount of the applicable Liability for damage to third party property, or to the RV. The guest is also responsible for the cost of the daily rate for the period the vehicle is being repaired. There is no refund for any unused portion of the rental period. The Liability applies to each claim, not RV.

thl reserves the right to charge the guest for any RV damage including Third Party property damage not reported but identified on return of the RV.

Liability Options, Value Pack, Platinum Pack and 4WD Liability Reduction

Guests can choose between the following liability options. Please refer to us for pricing. The table below is applicable across all brands.

2WD	The Low Road	The High Road	Value Pack	Platinum Pack
Overhead/Underbody Damage Cover [^]	✓	✓	✓	✓
Single Vehicle Rollover Damage Cover [^]	✓	✓	✓	✓
Liability Deposit Reduced to Nil [^]	x	✓	✓	✓
Reduced Liability for Damage [^] <ul style="list-style-type: none"> Includes front, back, side panel and awning damage, and Towing and recovery costs Excludes Windscreen and Tyre damage 	x	✓	✓	✓
Extra Driver/Renter Fee	x	x	✓	✓
RV Essentials Kit includes: <ul style="list-style-type: none"> Camping Chairs Camping Table Child/Booster Seat/s for applicable vehicles (with prior request) Fan/Heater (if required) 3x Toilet Chemicals (for vehicles with toilet) 	x	x	✓	✓
1x Linen Kit Exchange**	x	x	✓	✓
Windscreen and Tyre Damage Cover [^]	x	x	x	✓
Extended Roadside Assistance	x	x	x	✓
1x Drop and Go Pack	x	x	x	✓

4WD	The Low Road	The High Road	Value Pack	Platinum Pack
Overhead/Underbody Damage cover [^]	✓	✓	✓	✓
Single Vehicle Rollover Damage cover [^]	✓	✓	✓	✓
Liability deposit reduced to \$750 [^]	x	✓	✓	x
4WD Liability Reduction* (Liability reduced to Nil [^])	x	x	x	✓
Reduced Liability for Damage [^] <ul style="list-style-type: none"> Includes front, back and side panel Damage Excludes Windscreen and Tyre 	x	✓	✓	✓
Extra Driver/Renter Fees	x	x	✓	✓
Unlimited kilometres	x	x	✓	✓
1x Linen Kit Exchange**	x	x	✓	✓
Child/Booster Seat/s (with prior request)	x	x	✓ Warrior	✓ Warrior
Windscreen and Tyre Damage cover [^]	x	x	x	✓
Extended Roadside Assistance	x	x	x	✓
1x Drop and Go Pack	x	x	x	✓

*The **4WD Liability Reduction** is available when The High Road or Value Pack is purchased for Britz, Apollo and Mighty 4WDs or is included in the Platinum Pack. Please note the 4WD Liability Reduction does not cover bogged RVs.

This service allows guests to exchange 1 x linen kit (bath towels, sheets, pillowcases and tea towels) during their rental at any **thl branch. The branch will need to be notified ahead of time to ensure items are available and ready for when guests arrive.

Windscreen and Tyre Damage cover[^]

This includes: 1 windscreen replacement or up to 3 chip repairs and 2 tyre replacements. (Excludes any call out or delivery costs).

^ Damage means any loss or damage to the Vehicle, which is not noted on the Vehicle Condition Report, including that caused by theft of the Vehicle or by adverse weather events, that requires repair or replacement including the loss of use of the Vehicle, legal expenses, assessment fees, towing and recovery costs (from roads and areas where permission to travel had been granted by **thl**), storage, service charges and any appraisal fees of the Vehicle. There are exclusions to Reduction Option cover where the Guest will be responsible for all costs.

^ Damage continued from previous page 11

Exclusions include:

- Damage caused where the terms of Rental Agreement have not been met by the guest.
- Damage caused by negligence and/or wilful conduct.
- Damage caused to the RV in any way by part or total water submersion or salt water.
- Damage caused to the RV when using the RV in contravention of any legislation or regulation controlling vehicular traffic.
- Damage and associated costs with recovery of a bogged vehicle.
- Damage or loss caused to any personal belongings.
- Damage or loss caused by a guest's pet.
- Damage caused due to use of incorrect or contaminated fuel.

The amount payable for each Liability Option is based on the number of days of hire for the minimum rental period applicable for each RV or total days of the RV booking.

The **minimum charge for the Platinum Pack is 10 days** per rental segment.

The maximum charge for all Liability Options is **50 days** per rental segment.

	The Low Road		The High Road		Value Pack		Platinum Pack		4WD Liability Reduction	
	Price per day	Liability/ Liability Deposit	Price per day	Liability/ Liability Deposit	Price per day	Liability/ Liability Deposit	Price Platinum Pack has a 10 Day Minimum	Liability/ Liability Deposit	Price per day	Liability/ Liability Deposit
maui/Apollo/ toilet & shower	Included	\$7,500	\$65	\$0	\$75.00	\$0	5 to 9 Day Rentals \$850.00 Total 10 Day Plus Rentals \$85.00 Per Day Cap 50 days	\$0	N/A	N/A
Britz toilet & shower	Included	\$7,500	\$65	\$0	\$75.00	\$0	5 to 9 Day Rentals \$800.00 Total 10 Day Plus Rentals \$80.00 Per Day Cap 50 days	\$0	N/A	N/A
Apollo non-toilet & shower	Included	\$5,000	\$55	\$0	\$65.00	\$0	5 to 9 Day Rentals \$750.00 Total 10 Day Plus Rentals \$75.00 Per Day Cap 50 days	\$0	N/A	N/A
Britz non-toilet & shower	Included	\$5,000	\$55	\$0	\$65.00	\$0	5 to 9 Day Rentals \$750.00 Total 10 Day Plus Rentals \$75.00 Per Day Cap 50 days	\$0	N/A	N/A

Apollo 4WD	Included	\$8,000	\$65	\$750	\$80.00	\$750	5 to 9 Day Rentals \$900.00 Total 10 Day Plus Rentals \$90.00 Per Day Cap 50 days	\$0	\$15	\$0
Britz 4WD	Included	\$8,000	\$65	\$750	\$80.00	\$750	5 to 9 Day Rentals \$900.00 Total 10 Day Plus Rentals \$90.00 Per Day Cap 50 days	\$0	\$15	\$0
Mighty 4WD	Included	\$8,000	\$60	\$750	\$75.00	\$750	5 to 9 Day Rentals \$900.00 Total 10 Day Plus Rentals \$90.00 Per Day Cap 50 days	\$0	\$15	\$0
Mighty toilet & shower	Included	\$5,000	\$55	\$0	\$65.00	\$0	5 to 9 Day Rentals \$750.00 Total 10 Day Plus Rentals \$75.00 Per Day Cap 50 days	\$0	N/A	N/A
Mighty non-toilet & shower	Included	\$3,500	\$50	\$0	\$60.00	\$0	5 to 9 Day Rentals \$700.00 Total 10 Day Plus Rentals \$70.00 Per Day Cap 50 days	\$0	N/A	N/A
MightyLITE non-toilet & shower	Included	\$3,500	\$40	\$0	\$48.00	\$0	5 to 9 Day Rentals \$680.00 Total 10 Day Plus Rentals \$68.00 Per Day Cap 50 days	\$0	N/A	N/A

The above **thl** Britz Value Pack and **thl** Britz Platinum Pack prices at Australia 4 Wheel Drive Rentals may be significantly lower than taking either of these options at pickup direct from **thl** staff on the day of pickup. We **may** offer the Platinum Pack option on our database as it has the most features at our best price over the Value Pack. Contact Rob at info@australia4wdrentals.com.au if you have any enquiries.

Liability Deposit

The Liability Deposit payment will depend on the Liability Option chosen and the credit card holder must be present to sign for the Liability Deposit when they pick-up the RV and is liable for any damage to the RV.

- The total liability deposit will be debited to the credit or debit card immediately, where:
 - The guest has chosen to take 'The Low Road'
 - The guest is travelling in a 4WD and has chosen either the High Road or Value Pack, without 4WD Liability Reduction.
- A credit card authority will be recorded at the time of pick-up, where:
 - The guest is travelling in a 2WD and has chosen to take 'The High Road', 'Value Pack' or 'Platinum Pack'
 - The guest is travelling in a 4WD and has chosen to take either 'The High Road' or 'Value Pack' in conjunction with 4WD Liability Reduction, or the Platinum Pack.

The liability deposit is fully refundable including the credit card administration fee, if the card used to provide the Liability Deposit is a Visa credit or debit card or MasterCard credit or debit card, provided our rental contract terms are met, and the Vehicle is returned undamaged. **thl** recommends that guests use a Visa credit or debit card or MasterCard credit or debit card for the Liability Deposit, as the credit card administration fee that applies when using American Express credit card is not refundable. Credit card refunds (including liability deposit refunds) can take up to 14 business days depending on the guest's financial institution.

If there is damage to the RV on its return or any other terms of the rental contract have not been met, the liability deposit will be used to cover the cost up to the amount of the relevant Liability. If the terms of the Rental Contract are not met and the liability deposit is not sufficient to cover the damage, extra costs will be charged.

If a guest is continuing with another **thl** RV booking, the liability deposit can be transferred to the next booking within Australia.

Value-Added Services

thl offers a range of optional extras to make road trips that little bit easier.

Item	Price	Conditions
maui Elite under 1 year	\$53.75 per day	Not available for the Cascade.
Extended Roadside Assistance	\$8.00 per day (Capped at 50 days).	This includes: opening RV on lock out, jump start, flat tyre change (using spare located in the RV), fuel delivery up to 20 litres and call out or towing fee* (up to \$500.00). Non-mechanical issues are not covered and guests may be required to take the RV to a repairer. (*non-accident related).
Windscreen and Tyre Protection	\$15.00 per day (Capped at 50 days).	This includes: 1 windscreen replacement or up to 3 chip repairs and 2 tyre replacements. (Excludes any call out or delivery costs).
Re-fuelling Pack – 2WD	\$250.00	This includes: 1x fuel tank refill and 1x gas bottle refill.
Re-fuelling Pack – 4WD	\$350.00	
Drop and Go Pack – non-toilet & shower / 4WD	\$105.00	This includes: toilet and grey water emptying (where available), exterior cleaning (up to 1 hour), interior cleaning (up to 1 hour), removal of bagged garbage and recycling. Toilet and grey water emptying services are available for bookings dropping off in Adelaide, Brisbane, Cairns, Melbourne, Perth or Sydney. Toilet and grey water emptying services are not available for bookings dropping off in Broome, Darwin, Alice Springs or Hobart where vehicles must be returned with toilet and grey water empty.
Drop and Go Pack – toilet & shower	\$140.00	
Unlimited kilometre package for 4WD	\$299.00	For 4WD vehicles
Camping Chairs	\$23.00 each per rental	
Camping Table	\$32.00 per rental	
Additional Doona	\$20.00 per rental	
Eski	\$28.00 per rental	
Fan/Heater	\$20.00 per rental	
Child/Booster Seats	\$45.00 each per rental	Please refer to the Child Restraints guide on the thl Content Hub. Maximum 2 seats.

RV Essentials Kit 2WD	\$215.00 each per rental	This includes: Camping Chair, Camping Table, Fan/Heater (if required), Child/Booster Seat/s for applicable vehicles (with prior request) and 3x Toilet Chemicals (for vehicles with toilet).
Linen Kit Exchange	\$40 per exchange	This includes: 1x exchange of bath towels, sheets, pillow cases and tea towels. Guests must visit the branch for linen to be exchanged and will only receive 1x linen kit within their vehicle at any time.
Pre-Purchased Gas Bottle – non-toilet & shower	\$27.00 per rental	A gas bottle is necessary for cooking in the RV. A full gas bottle(s) may be pre-purchased and can be returned empty to thl at the completion of the road trip. Fee applies for each booking component of a multiple rental.
Pre-Purchased Gas Bottle – toilet & shower	\$45.00 per rental	
Extra Driver/Renter Fee	\$4.00 per person per day (Capped at 15 days).	
Toilet Chemicals	\$3.60 each	Cannot be pre-booked. Guests can request at Pick-Up.
Satellite Phone	\$24.00 per day Plus, call charges	Must be pre-booked at least 7 days prior to pick-up.
Satellite Phone Insurance	\$3 per day	

Fees

Item	Price	Conditions
First Aid Kit	\$45.00	A First Aid kit is supplied in every RV. If the seal is broken or the kit is not returned the kit becomes the property of the guest and the fee is charged.
Change of Drop-off location after Pick-up	Up to \$750.00	Subject to availability.
Pet Cleaning Fee	\$325.00 per rental	Applies on all bookings where a pet dog or cat is travelling in the RV. A maximum of two pets are allowed in the RVs and pets are not allowed in maui vehicles.
One-Way Fee (remote locations)	\$300.00	Applies where pick up originates from Darwin, Broome, Alice Springs or Perth and returns to any location, or, where pick up originates from any location and returns to Darwin, Broome, Alice Springs or Perth.
One-Way Fee (metro locations)	\$200.00	Applies where pick up originates from Cairns, Brisbane, Sydney, Melbourne, Hobart or Adelaide, and returns to these locations.
Broome Location Fee	\$900.00	Per rental.
Hobart Location Fee	\$125.00	Applies for bookings that pick-up in Hobart.
Public Holiday Surcharge	\$125.00	A Public Holiday Surcharge will apply to all rentals picking up and/or dropping off on the observed public holiday dates at the pick-up and drop-off location.
Booking Alteration Fee	\$50 plus any increase in vehicle charges	The following are classified as booking alterations: <ul style="list-style-type: none"> - Change of vehicle type - Change of pick-up location - Change of drop-off location - Change of the pick-up date, excluding booking extension - Change of the drop-off date, excluding booking extension
Option – New 26/27	Price	Conditions
4WD liability reduction	\$15 per day Capped at 50 days	New: A new 4WD liability reduction option is introduced, reducing liability to nil when bundled with the Value Pack or High Road.

Cancellation Terms

We understand that sometimes road trips may need to be cancelled. In case of cancellation, the following fees apply:

- If cancelled 61+ days prior to pick-up – No fee (*thl* supplier)
- If cancelled 60 to 31 days prior to pick-up - \$250.00
- If cancelled 30 to 7 days prior to pick-up - 20% of Total Rental (minimum \$250.00)
- If cancelled less 6 days or less prior to pick-up - 50% of Total Rental (minimum \$250.00)
- If cancelled on the day of pick-up or no show - 100% of Total Rental (minimum \$250.00)
- There is no refund for late pick-up of an RV. A refund for the unused portion due to an early return may apply if, after pick-up, **thl** is notified of the early return with 60 or more days of notice.

The original pick-up date or the earliest confirmed pick-up date is used to calculate the cancellation fee.
Plus \$100 A4WDR administration cancellation fee

Agent's Note: A reminder if you modify your booking then cancel: The original pick-up date or the earliest confirmed pick-up date is used to calculate the cancellation fee.

Other Things You Need to Know

thl reserves the right to refuse any rental at our discretion.

All bookings which Trade Partners make with **thl** are subject to **thl** Trade Partner Terms and Conditions.

Our RVs are equipped with a location monitoring device. **thl** reserves the right to send warnings to guests that are driving in contradiction to our terms and conditions, or exceeding speed limits.

ONLY to be used once you start travelling these will be your contact details:

On-Road Assist - 1800 849 859 - +61 2 6698 4049

onroadau@thlonline.com

Rates/Terms/Conditions are subject to change without notice by **thl**

Enjoy the adventure, wherever it takes you. **The thl crew**